Practices for Encouraging GRC Software Adoption

Enhancing your Experience

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What is GRC Software Adoption

Software adoption can be defined as the process of using or integrating a

new software application or system into an organisation

Practices for encouraging GRC Software Adoption

Practice 1 Establish and Drive Business Value

Practice 2 Establish Business Maturity and Readiness

Practice 3 Effective Rollout Plans Leveraging Champion

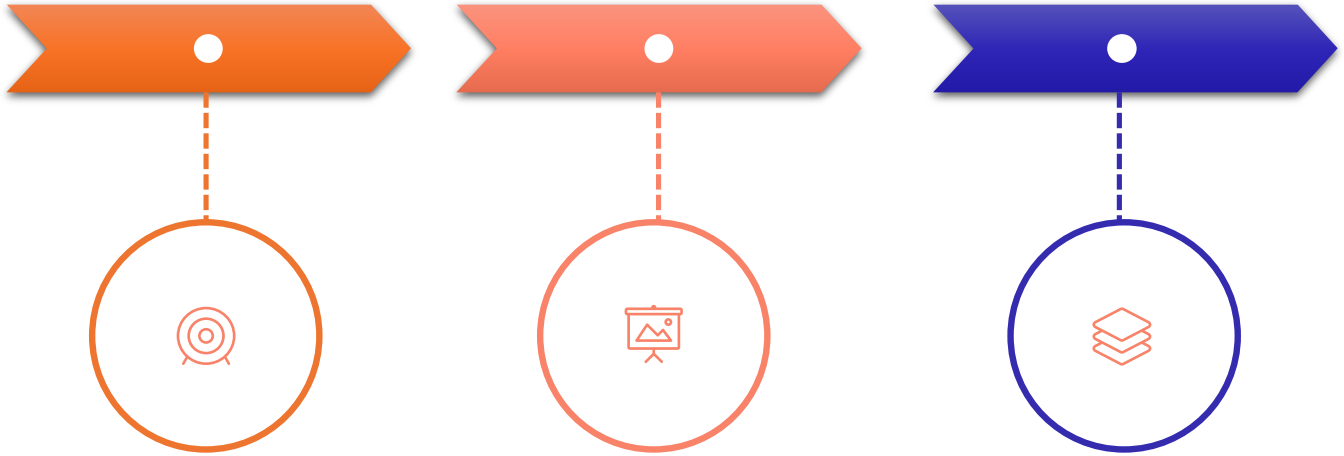
Practice 4 Make the Adoption Process As Undisruptive as Possible

Practice 5 Organisation Change Management & Provide Ongoing Support

Practice 6 Continuous Improvement & value Attainment

Practice 1: Establish and Drive Business Value

Understand organizational strategic imperatives and priorities as well as expectations of how and when business value will be achieved



What are the main organizational imperatives driving priorities for the program?

What are key uses cases for the program mapped to those priorities?

What Is the anticipated business value that will be achieved?

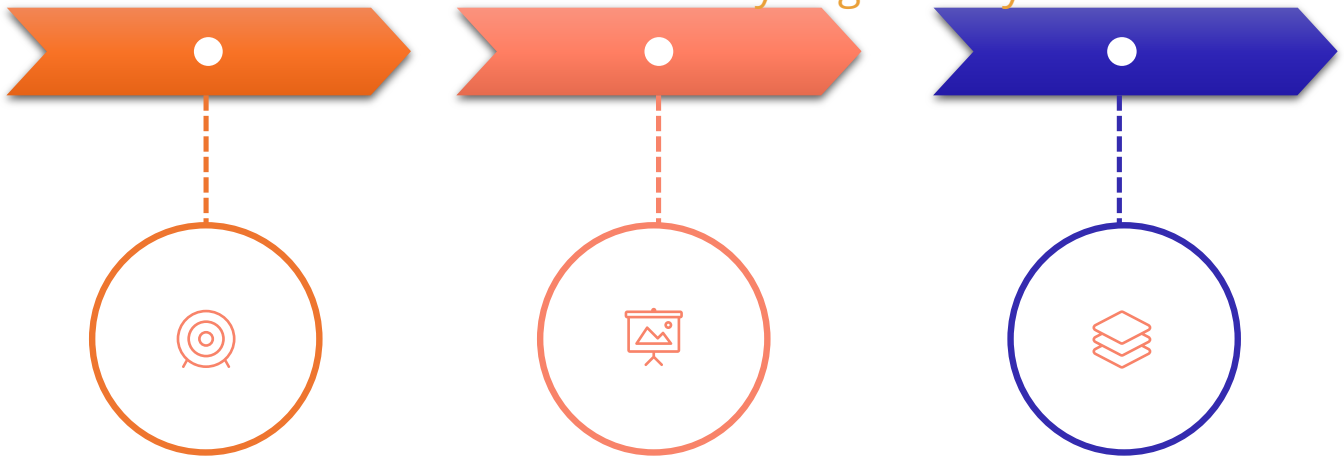
How does business value help prioritize business units and use cases?

What are the critical success factors for this rollout?

What resources are needed to get clarity and acceptance on business value and CSFs?

Practice 2: Establish Business Maturity and Readiness

Rate the Maturity and Readiness of each target business unit or group and sequence based on value to be achieved and ability to get ready



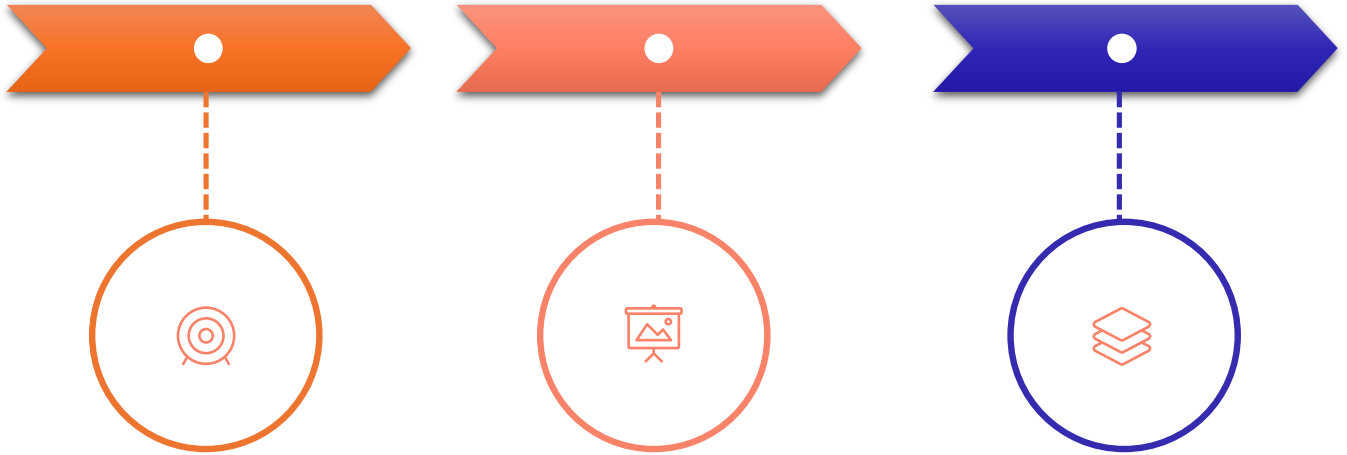
What is the maturity of processes for each use case, for each BU unit with high benefits? How will MetricStream help this BU leapfrog to a higher level?

When you add maturity and readiness factors to the Rollout Planning Matrix, does it shift the sequencing?

What resources are needed to get ready with streamlined processes and what key info is needed for the MetricStream Libraries?

Practice 3: Effective Rollout plan

For each business unit, and each use case, scope the activities that will be completed by each line of defense



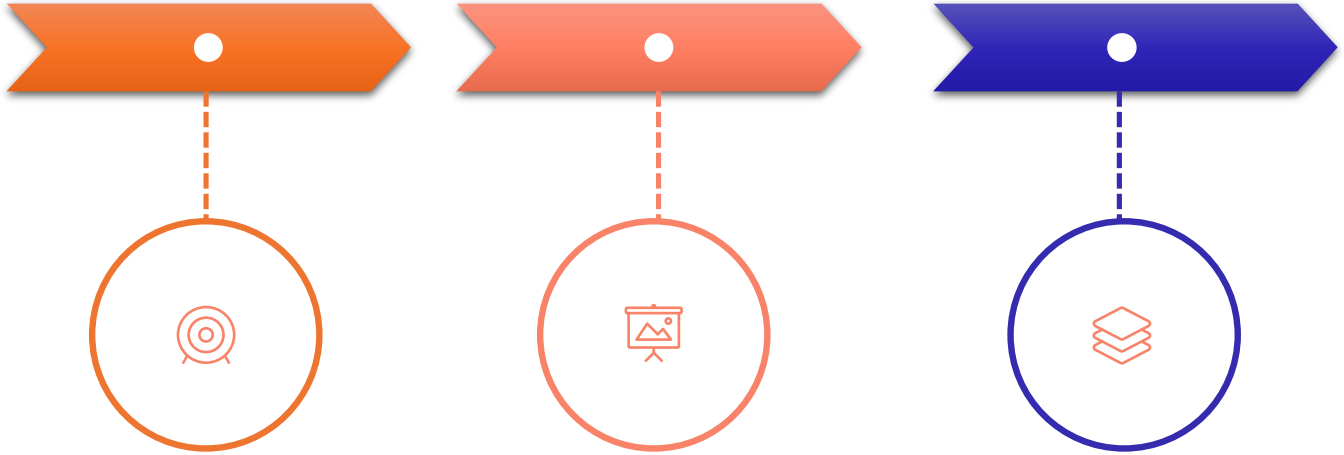
What are the high-level activities that will be completed by each LoD?
In what ways are these activities new to what the business unit currently does?

What are the specific activities that will be completed by each LoD within the Business Unit?
In what ways do they differ?

What roles in MetricStream that are mapped to these activities?
What groups performing similar activities need similar training?

Practice 4: Make Adoption process Undisruptive: Leveraging Champions

Map out the rollout milestones and activities, from general sessions to testing, specific training and communication involvement from Champions



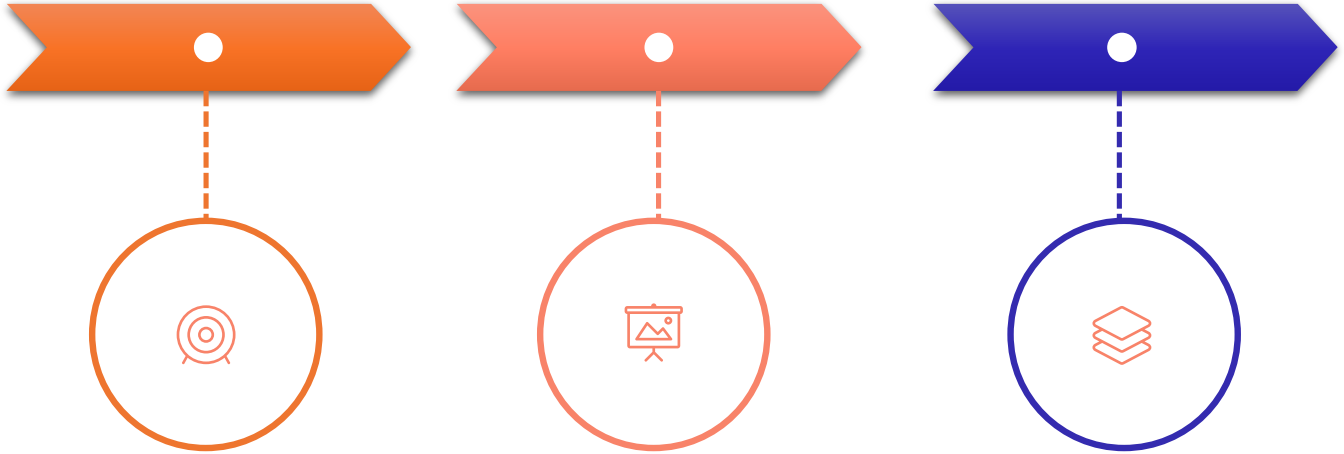
Who will be the Champions within each business unit and across similar activities (for example: risk assessment, issue management)?

What key milestones need to be met, with what time requirements from the Champions and user communities?

How will you Brand and Build Enthusiasm in the new program and system?

Practice 5: Organization Change Management & Provide ongoing Support

Understand what roles and job functions will change and how individuals will be impacted, retrained or redeployed



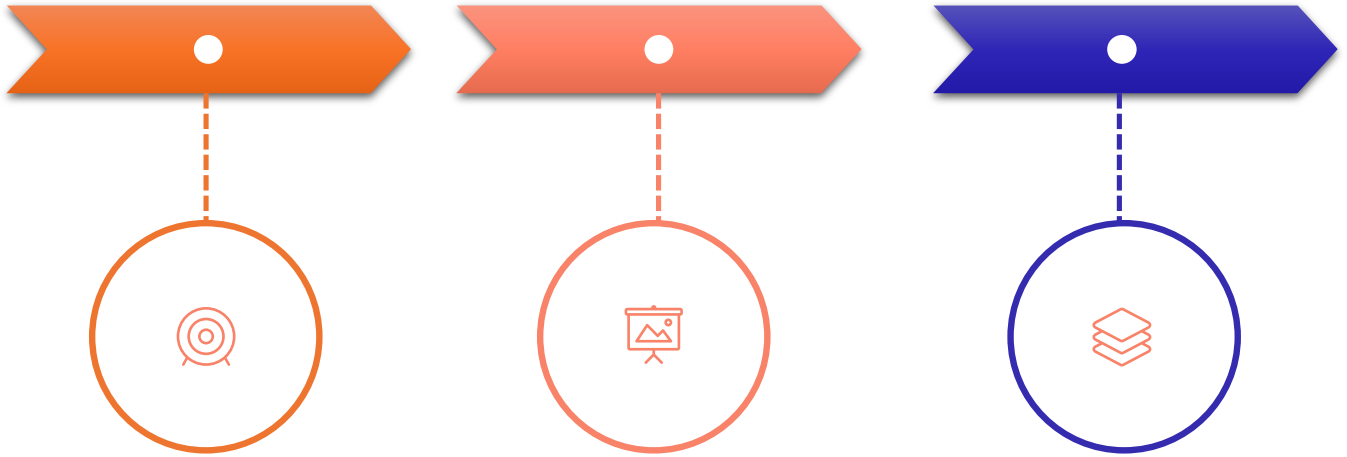
What are the key roles that will change and who within each unit will be affected?
Will the change be viewed positively, or negativity?

How can HR and the Change Management team prepare for successful organizational and job function changes?

What Is the sentiment of the teams?
What parts of the rollout are effective or need to be improved?

Practice 6: Continuous Improvement: Value Attainment

Define the Continuous Improvement process and plan for each rollout group, with executive sponsor and champion involvement



What are adoption rates for the program, new processes and system? What is working and what is not?

What Improvements need to be made? Are there small incremental changes that would bring on more adoption?

What business benefits are being achieved? How are successes being measured?

How to Measure Success of your GRC Program

Business Drivers

- Time taken to Identify risks
- The reduction of risk exposure (losses, fines, non compliance
- Rapid reporting

Operational Drivers

- The Number of users opted for training
- The percentage of users trained and onboarded
- The percentage of users using the application i.e. Distinct Logins

GRC
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