

The background of the entire image is a photograph of the Tower Bridge in London at night. The bridge's two massive stone towers are illuminated with warm yellow lights, and the suspension cables are visible against the dark sky. The bridge deck is lit up, and the surrounding area is dimly lit, with some city lights visible in the distance.

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LONDON, NOV 8-9

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Governance Risk & Compliance System Implementation & Best Practice



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Governance Risk & Compliance System Implementation & Best Practice



Background

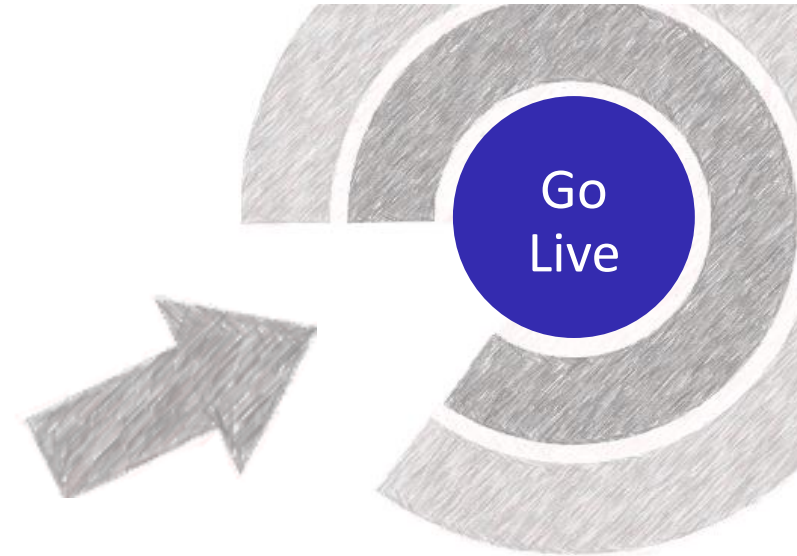
- Over customised and inflexible system
- Lack of engagement and business use
- Manual Interventions



New System

- **Modern System Interface:** Improved user experience
- **Data:** Single version of the truth for simplified reporting
- **Controls Performance:** Improved understanding of the performance Controls
- **Risk and Control Optimisation:** Greater insight into the Society's Risk and Control environment
- **Exploitation:** Further future expansion across multiple areas across the Society

Governance Risk & Compliance System Implementation & Best Practice



- Users engaged in need for change
- Users fully prepared for change
- Users motivated by the new system
- Users understand the benefits it will bring

What have the last 2 years looked like... in a virtual world



Creation of a Platform
Change Forum
enabling governed
requests for change
across the Platform



Continued and
constant business
awareness and
engagement



Creation of recordings
of demos and video
versions of training
materials to
compliment process
guides



Creation of a Support
Portal to house useful
information, training
guides, commonly
used reports and data
quality insight

Our Next Steps at Nationwide Building Society

