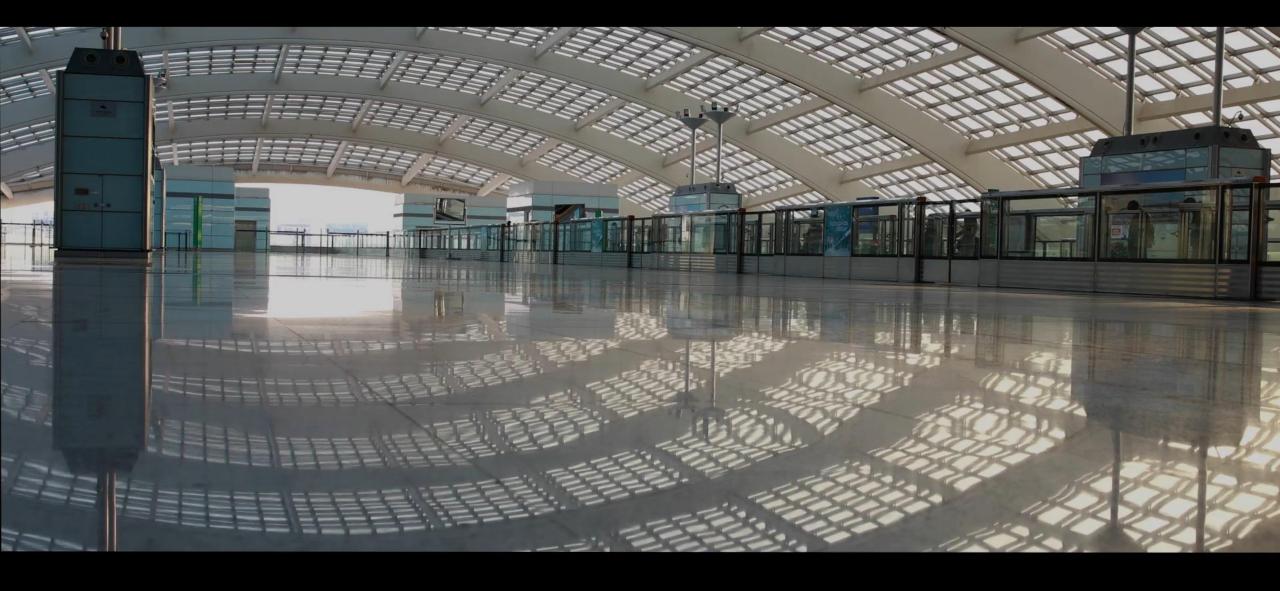
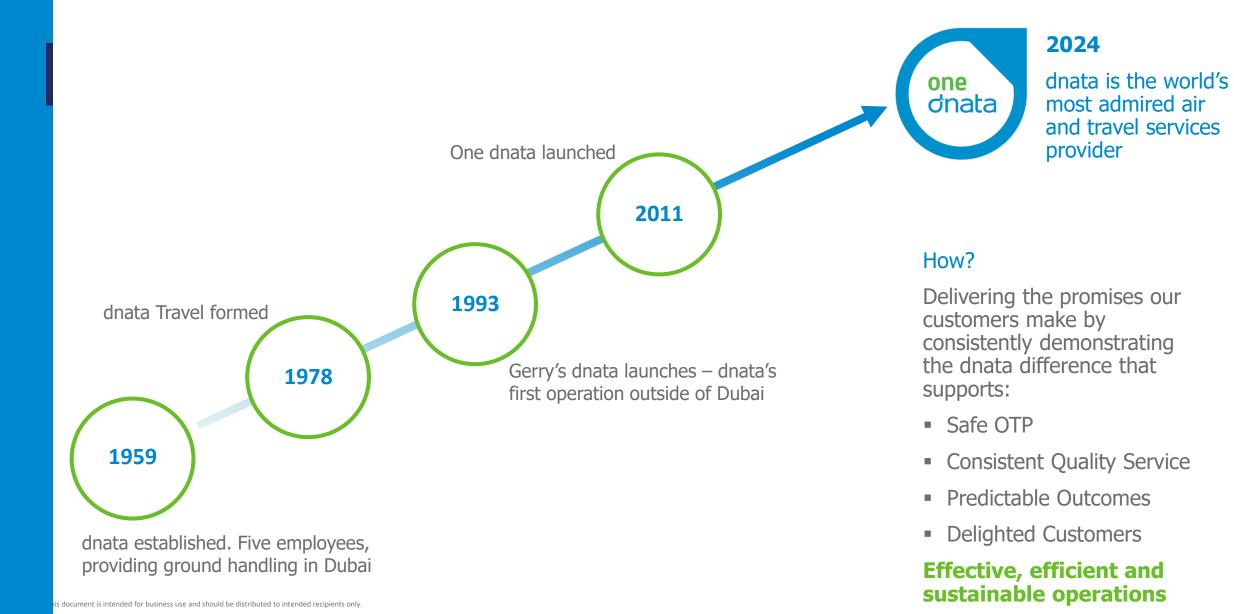


- Intro
- The One dnata Journey
- Objective : Safety Management system (SMS)
- Evolution of dnatahub
- Overview of dnata hub platform
- dnata Use cases
- Embracing Change : A Dynamic Journey



The One dnata Journey



World of risk management is changing: It's becoming more agile, with continuous and instant validation of controls. AI is being employed to analyse trends and patterns



'Attain a best-in-class corporate HSE system through the execution of strategic and tactical action plans that are specific, measurable, attainable, realistic and time bound, aligned with dnata's 2024 goals and beyond'

Evolution of dnatahub – Our GRC Platform

Phase 1

Phase 2

Phase 3

Phase 4









The Beginning

Global One Safety initiative and implemented Incident Management

Global Expansion

Roll out and adoption of new GRC applications and centralized data collection

Continuous Monitoring

Roll-Out of enhanced cloud risk Management solution and STOP Mobile Apps.

Strengthen

Platform to strengthen scalability. Collaborate with MSI for integrated Roadmaps

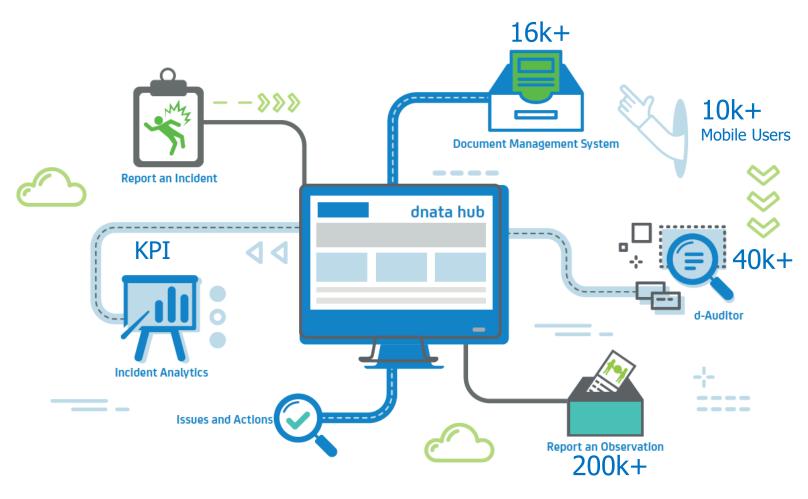
2015

2018

2020

2023

Our Focal Area: Cloud, Continuous, Cognitive



An integrated governance, risk and compliance platform

dnata values are embedded in Strategy

dnata Key Performance Indicators



Safe and Secure: Being safe and Secure is at the centre of everything we do.

Evaluate measurable metrics: Key performance indicators continuously



In June 2022, dnata announced that it would invest US\$100 million in green operations in two years to further enhance its global environmental efficiency globally and meet our targets: reducing our carbon emissions by 50% by 2030, and 20% waste to landfill by 2024



To have a culture where all our people possesses the skills, knowledge and confidence to work safely, feel respected and are engaged in helping everyone stay safe



One dnata standards to our work and operate with efficiency, integrity and professionalism. Providing the right tools, training, technology, and guidance



Providing an excellent experience at every point in the customer and employee journey





Providing One finance goal that aligns with promoting a conducive work environment is to enhance operational efficiency and productivity

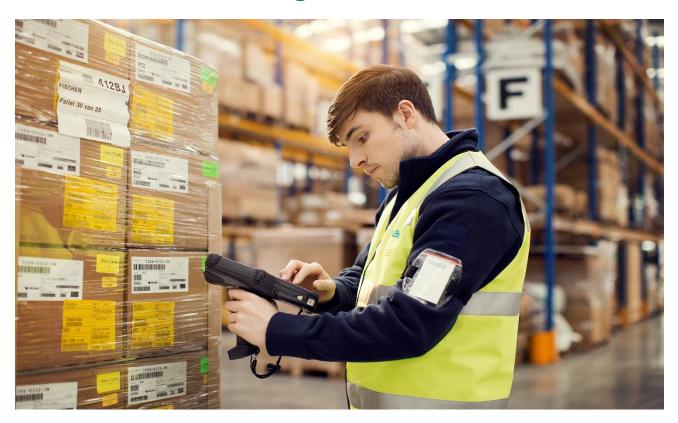
Leadership Tours (L-STOP @)



Visible leadership demonstrates 'care and value' for employees, fostering a reciprocal relationship where staff in turn care and value their work and organization



STOP Observations Program



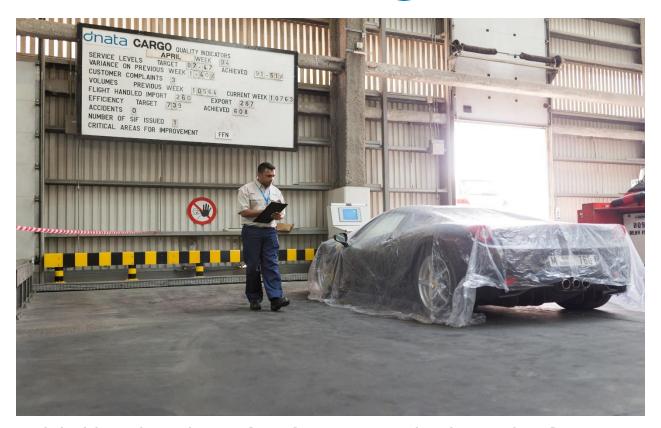
STOP Observations: Empowering safety mindset, Everyone's responsibility. 10,000 mobile downloads and 200,000 observation, used by dnata frontliners



Strengthening our

Commitment to Safety

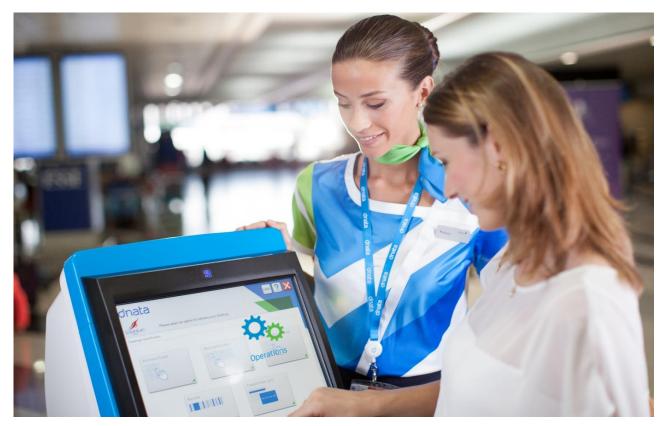
Incident management system (one safety)



Global benchmarking of performance and enhanced **safety** interaction across business.



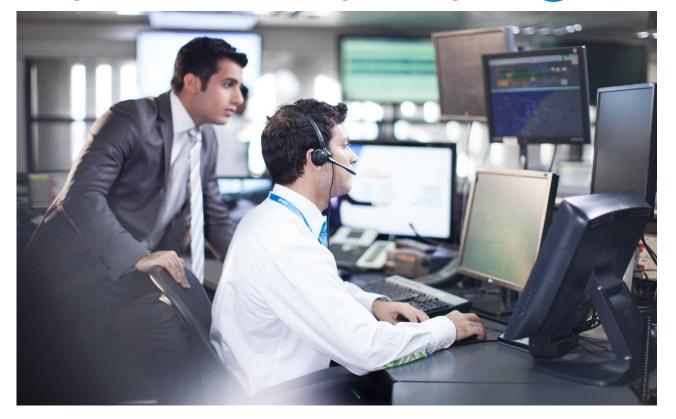
d auditor - Continuous control Testing



Compliance requires staying alert and being sure, by staying aware of risks, keeping up with regulatory changes, and checking if controls are working effectively.



Policy and document management system



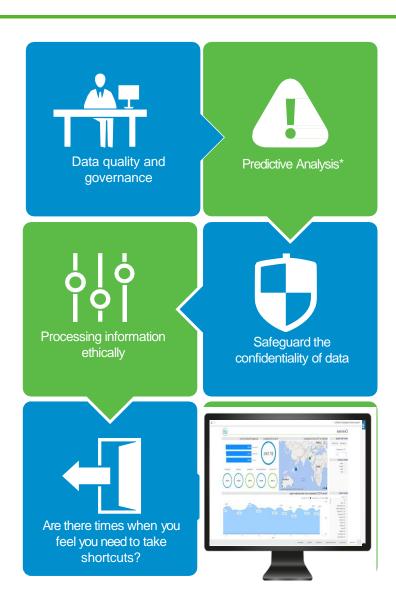
Policy & Document management System : Empowering Compliance, Driving Excellence.



Enterprise Analytics



Data integration: Connected with Enterprise Analytics for better decision making and increased business results



^{*} Predictive Analysis: It's an internal program initiative developed based on safety incidents and other functions data.









Elevating Support

Empowered Inhouse support through a Centralized Portal of Knowledge and Insights (Level1)

Training Enablement

Enabled Agile Rollouts:
Empowering Success through a
dynamic Computer-Based
Training Program.

Strategy Consultation

Transforming Change
Management: Empowering
Collaboration through the
Platform Change Forum

Continuous Engagement

Unleashing Business Potential: Cultivating Continuous Awareness and Engagement





Thank you

