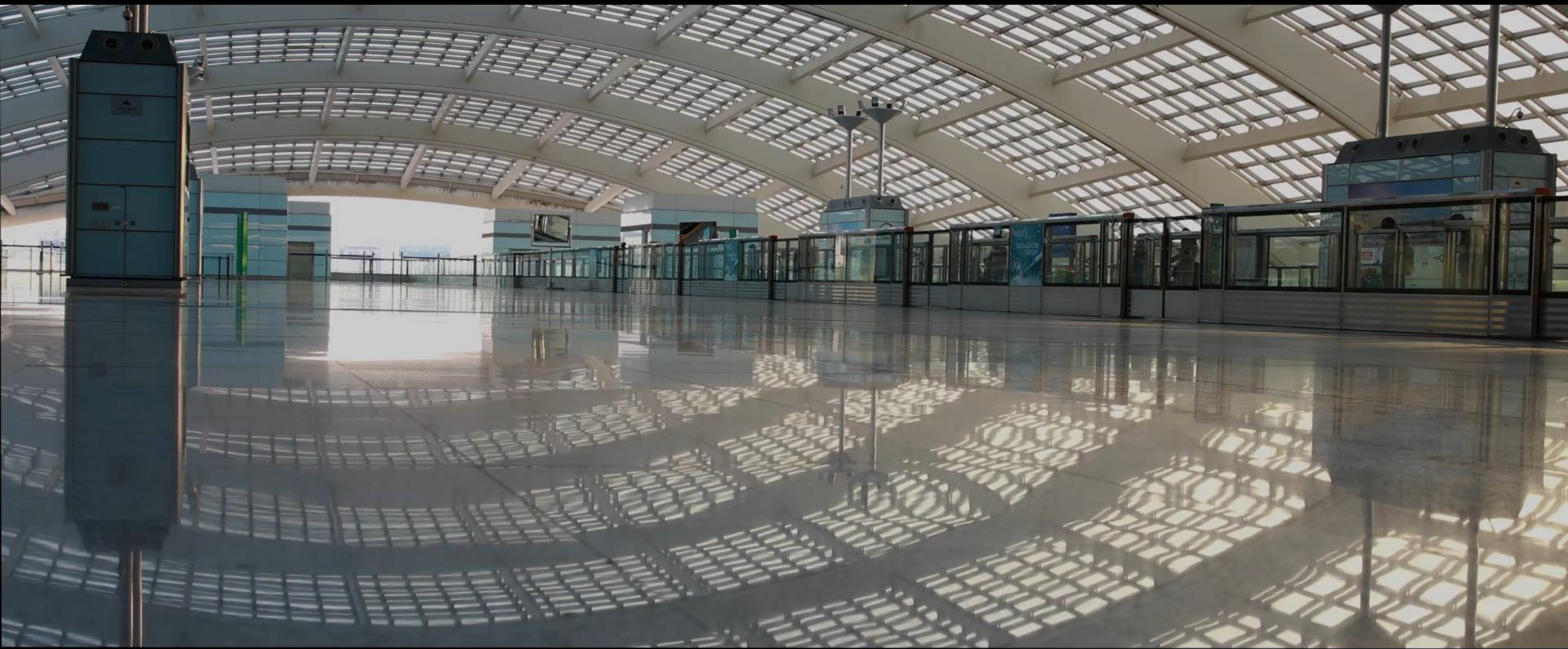


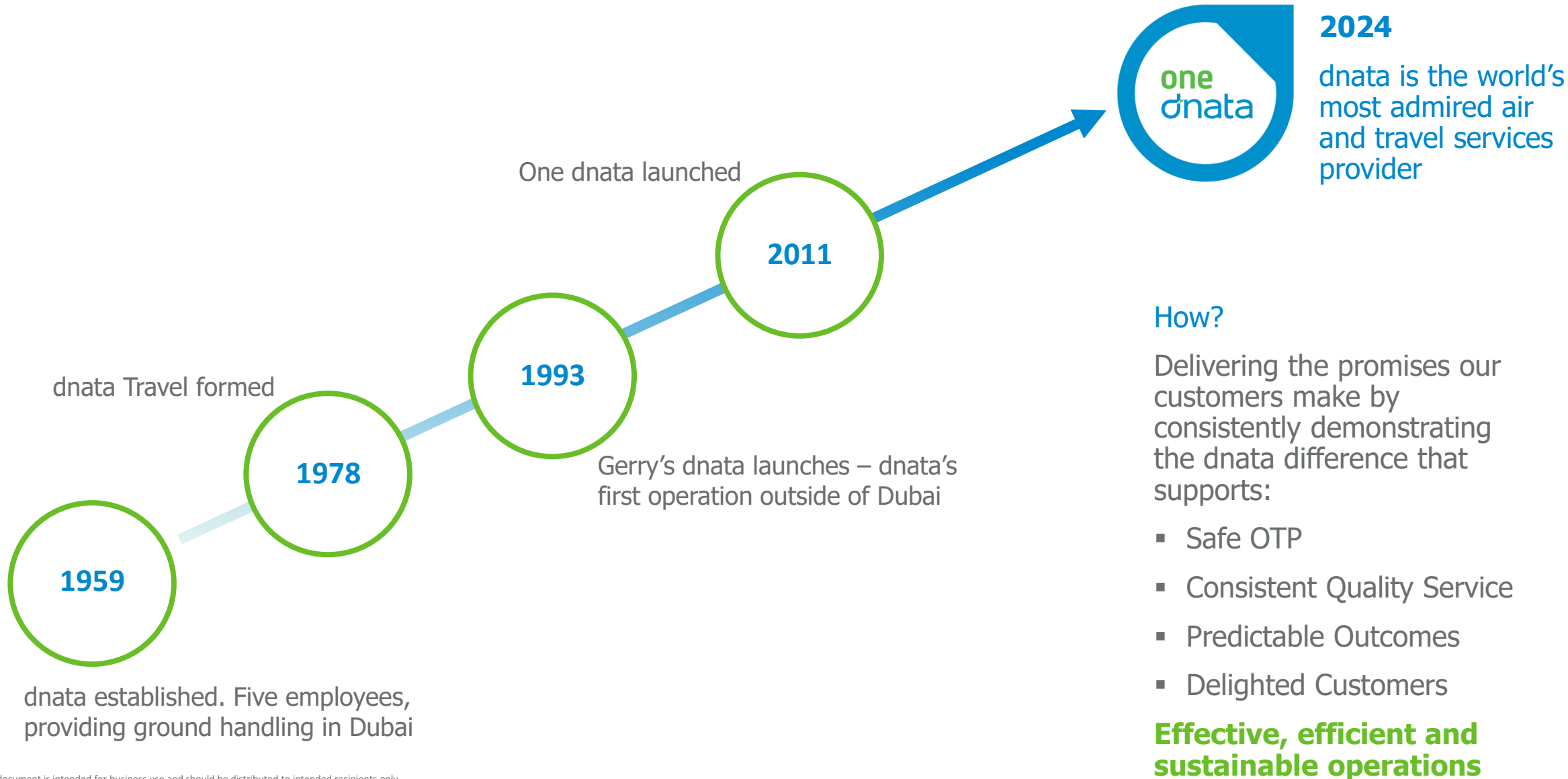


dnata

The GRC Journey

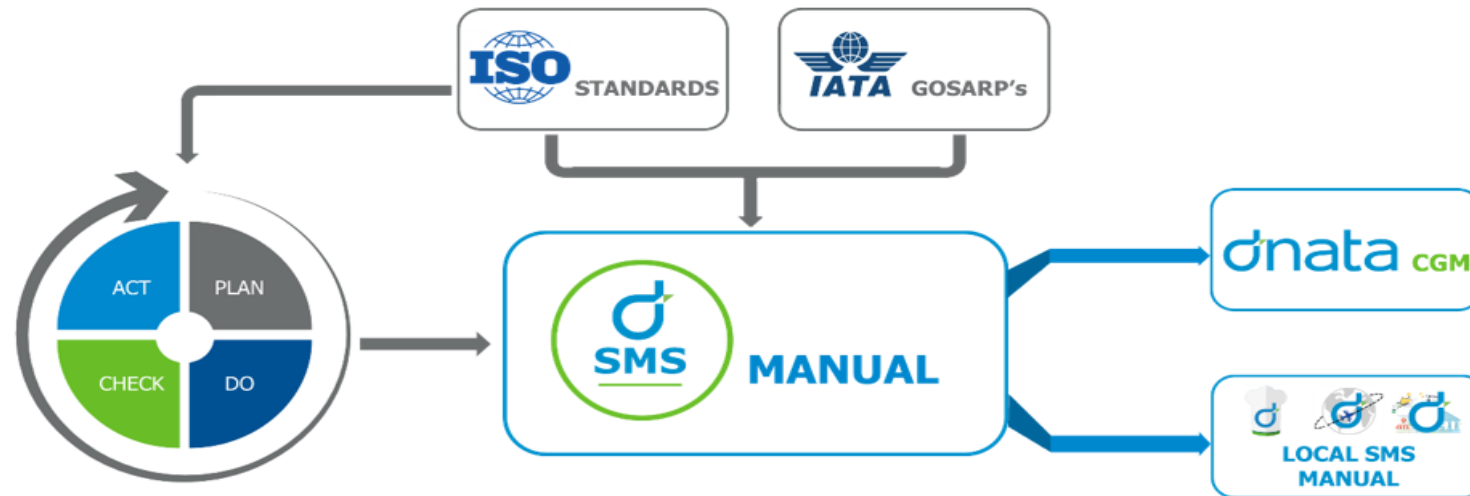
- ▼ Intro
- ▼ The One dnata Journey
- ▼ Objective : Safety Management system (SMS)
- ▼ Evolution of dnatahub
- ▼ Overview of dnata hub platform
- ▼ dnata Use cases
- ▼ Embracing Change : A Dynamic Journey





dnata's Safety Management System (SMS)

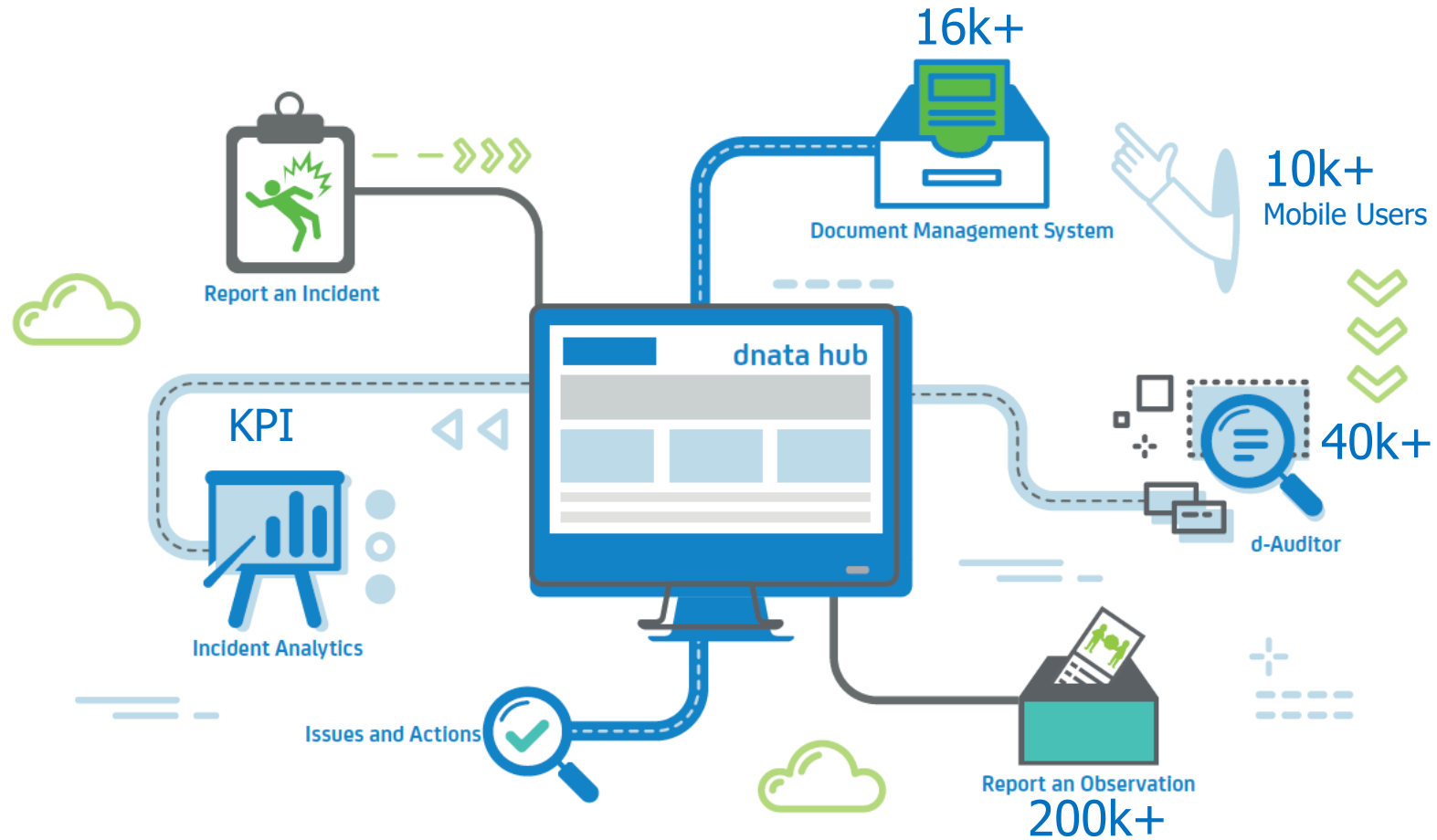
World of risk management is changing : It's becoming more agile, with continuous and instant validation of controls. AI is being employed to analyse trends and patterns



'Attain a best-in-class corporate HSE system through the execution of strategic and tactical action plans that are specific, measurable, attainable, realistic and time bound, aligned with dnata's 2024 goals and beyond'

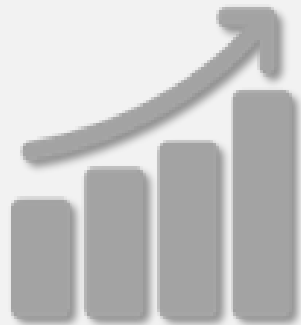


Our Focal Area : Cloud, Continuous, Cognitive



An integrated governance, risk and compliance platform

dnata Key Performance Indicators



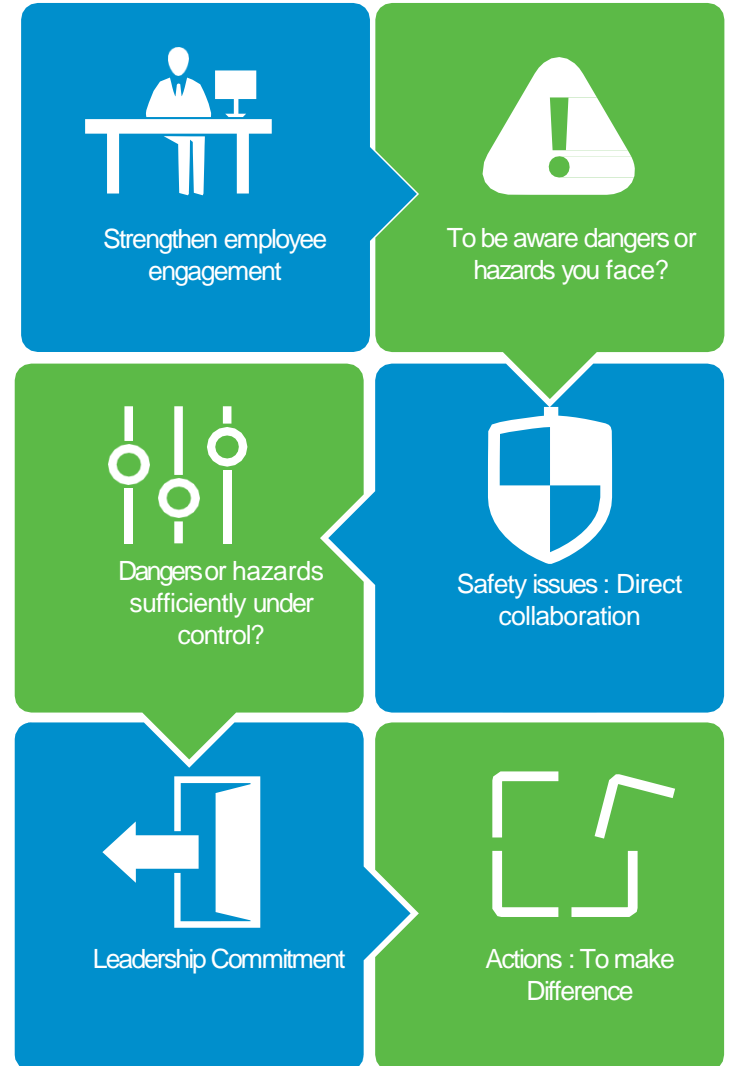
Strategy and Performance



Leadership Tours (L-STOP)



Visible leadership demonstrates 'care and value' for employees, fostering a reciprocal relationship where staff in turn care and value their work and organization



STOP Observations Program



STOP Observations: Empowering safety mindset, Everyone's responsibility. 10,000 mobile downloads and 200,000 observation, used by dnata frontliners



Incident management system



Global benchmarking of performance and enhanced **safety** interaction across business.



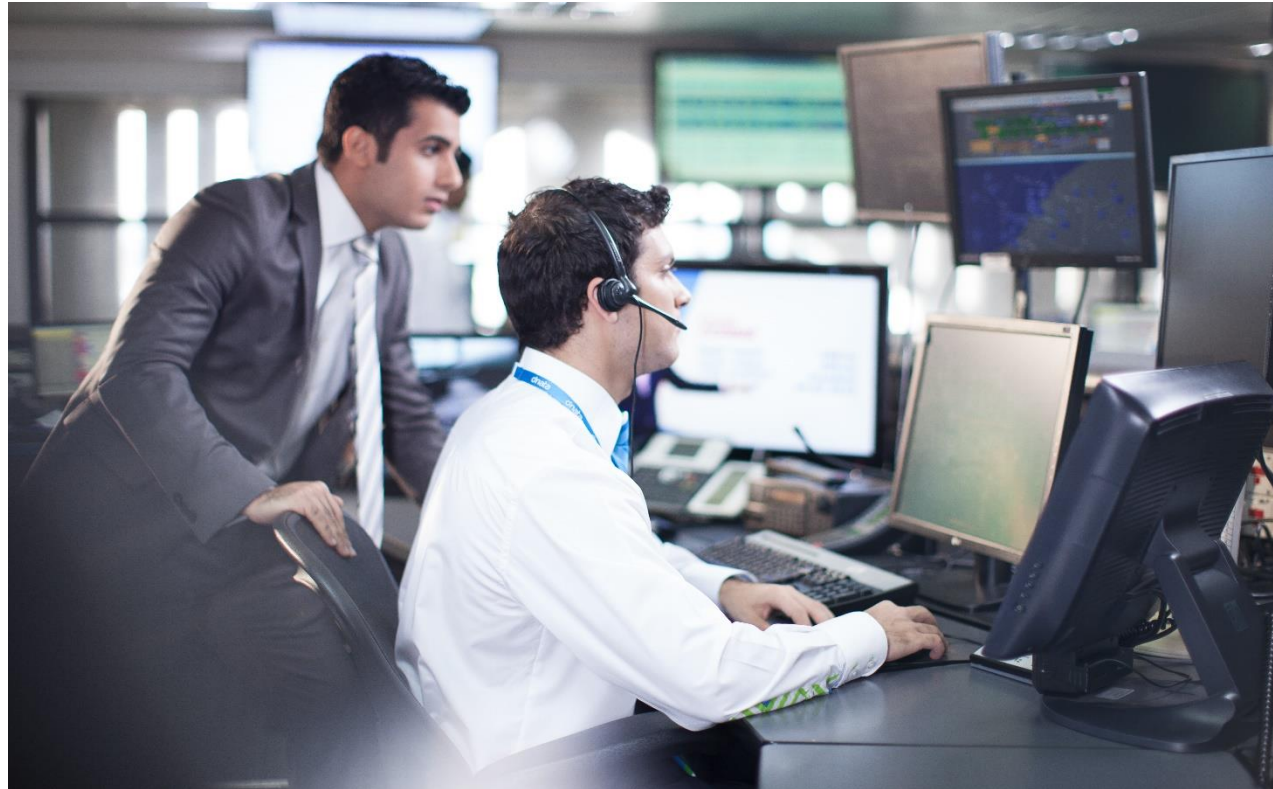
Compliance auditor – Continuous control Testing



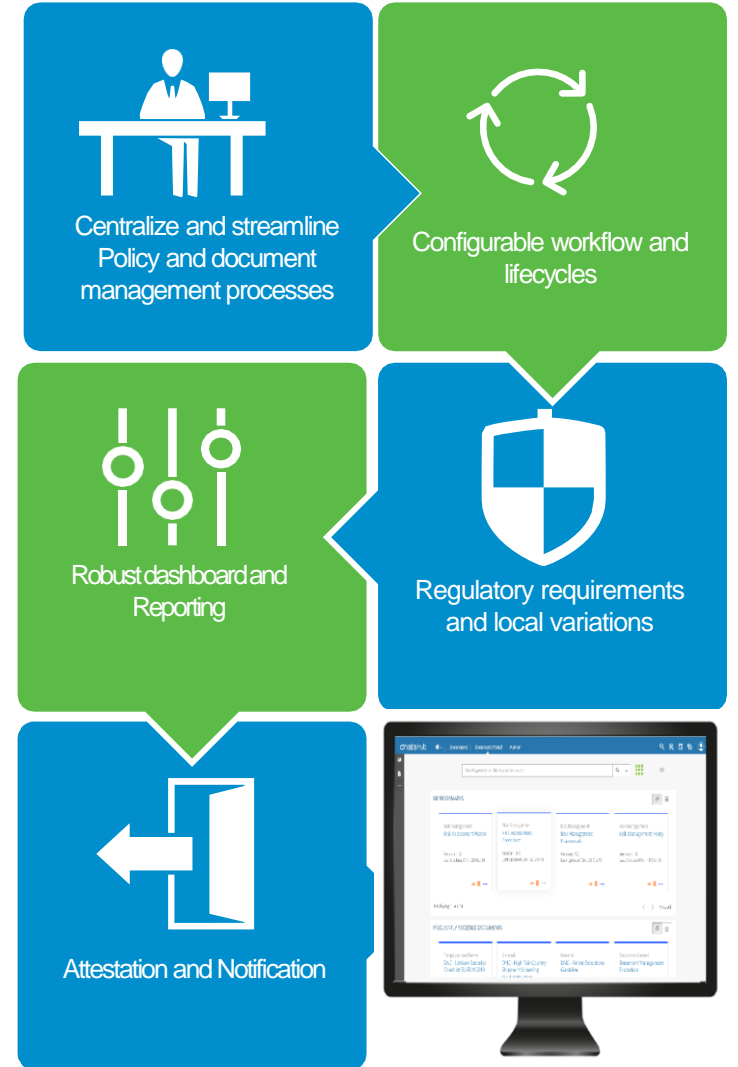
Compliance requires staying alert and being sure, by staying aware of risks, keeping up with regulatory changes, and checking if controls are working effectively.



Policy and document management system



Policy & Document management System : Empowering Compliance, Driving Excellence.



Enterprise Analytics



Data integration : Connected with Enterprise Analytics for better decision making and increased business results

* Predictive Analysis : It's an internal program initiative developed based on safety incidents and other functions data.



Embracing Change : A Dynamic Journey



Elevating Support

Empowered Inhouse support through a Centralized Portal of Knowledge and Insights (Level1)

Training Enablement

Enabled Agile Rollouts: Empowering Success through a dynamic Computer-Based Training Program.

Strategy Consultation

Transforming Change Management: Empowering Collaboration through the Platform Change Forum

Continuous Engagement

Unleashing Business Potential: Cultivating Continuous Awareness and Engagement



Thank you