

MIAMI, JUNE 14 & 15

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# **EXPERIENCE**

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## **Future of GRC is CONNECTED**



### COGNITIVE

#### From Data to Decision Making

- Understanding, Reasoning & Learning
- AI Infused Workflows & Decision Making
- Risk Quantification

#### From Workflows to Hyper Automation

**CONTINUOUS** 

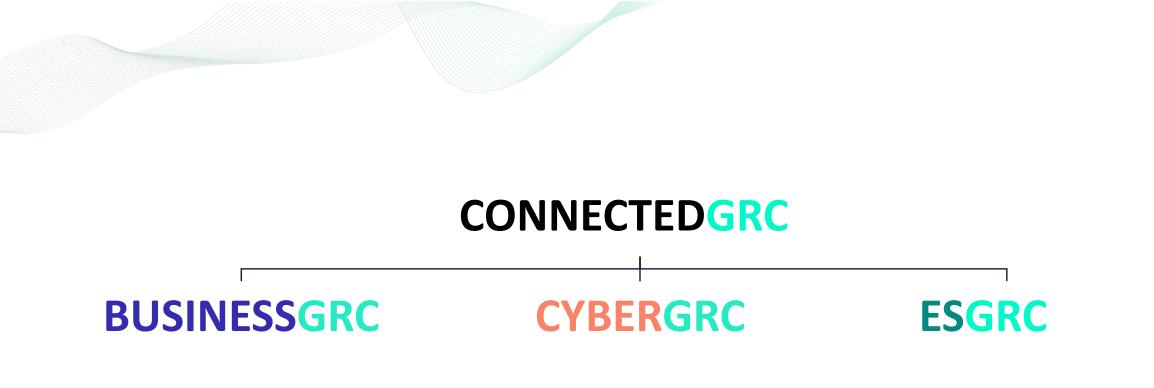
- Continuous Control Monitoring
- Continuous Audits & Assessments
- Content Integrations

#### Next level of Simplicity

**CLOUD** 

- On-Demand, Self-Service and Secure
- Rapid Elasticity and Scalability
- Low-Code / No-Code SaaS Platform





#### Low-Code / No-Code GRC Platform



### **CONNECTED**GRC

## **BUSINESSGRC**

#### Integrated Risk, Compliance, Audit

- Enterprise / Operational Risk ٠
- **Operational Resilience**
- Internal Audit
- Business Continuity
- Third-party Risk

- Regulatory Compliance
- Policy Management Regulatory Change
- Regulatory Engagement
- Case & Incident

## **CYBERGRC**

#### Safeguard Against IT & Cyber Risks

- IT & Cyber Policy
- IT & Cyber Compliance
- IT & Cyber Risk
- IT Vendor Risk
- Business Continuity

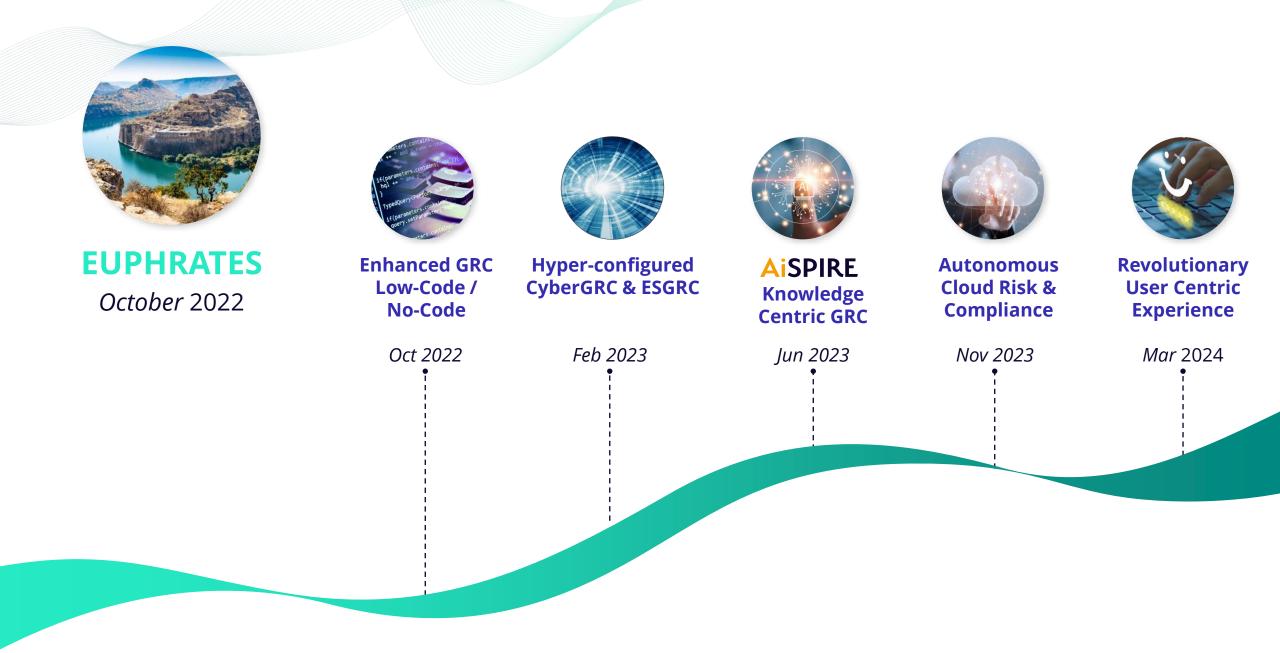
## **ESGRC**

Enable Growth with Purpose

- Disclosure Reporting
- Metrics Management
- Assessments & Certifications

#### Low-Code / No-Code GRC Platform

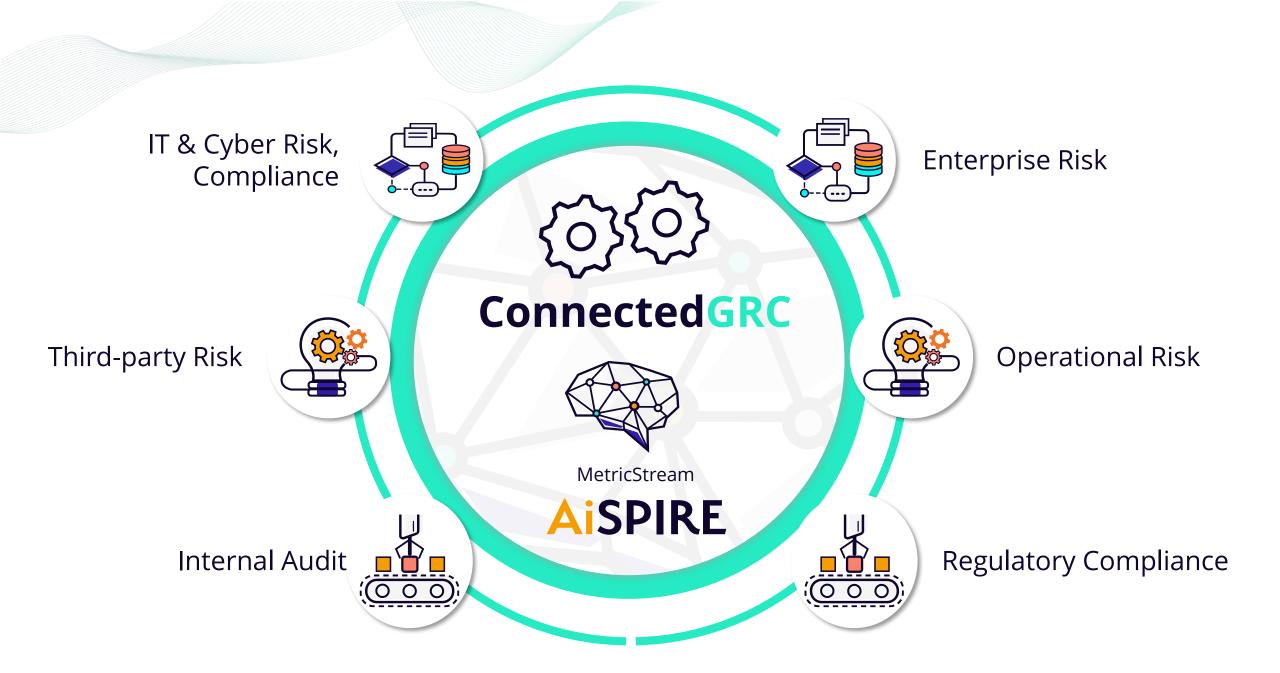


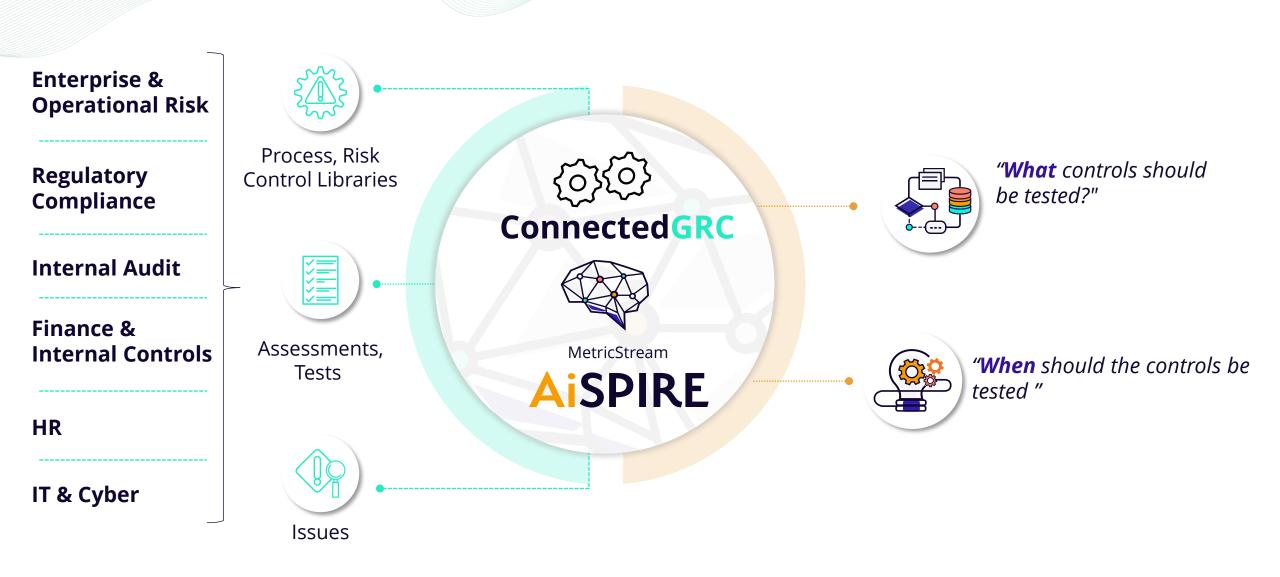


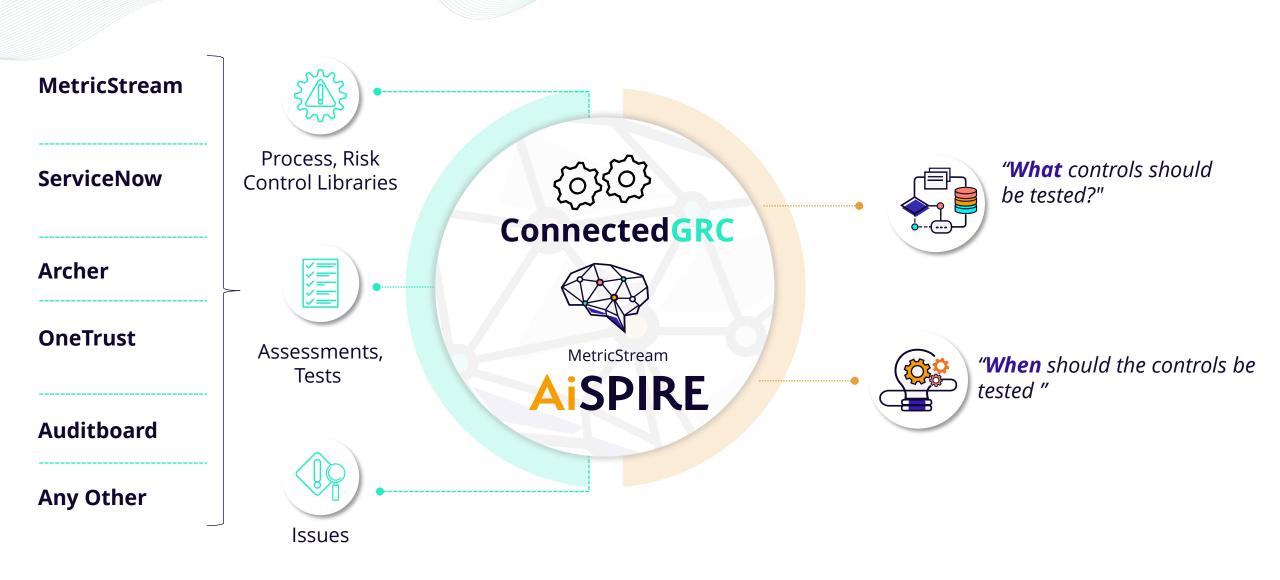
# Launching Today











# Get answers to questions from your own data easily

|   |   |                          | 111 IS-27-44               | 1244.0                           |
|---|---|--------------------------|----------------------------|----------------------------------|
| M metricstream  |   | Self-Service Reporting S | elect Dashboard Summary    | ~ Logout                         |
|   |   |                          |                            | : 🗗                              |
| Summary Optimization Test Strategy  |   |                          |                            |                                  |
| Analytics   |   |                          |                            |                                  |
| Total Test Count  | Count of Testers Performing Control Testing |                          | Control Test Failure Trend |                                  |
| 6000  | 6000 117                                    | 150                      | 120 98                     |                                  |
| 4000  | 4000 95                                     | 91 99 100                | 90 84                      | 84 90                            |
| 2000 — — — — — — — — — — — — — — — — — —  | 2000 —                                      |                          | 30                         |                                  |
| 3247         3120         3662         4072           2018         2019         2020         2021 | 0 3247 <u>3120</u><br>2018 2019             | <b>3662 4072</b> 0       | 0 L L 2018 2019            | 2020 2021                        |
|   |   | μ <sup>7</sup> :         |                            | <i>µ</i> <sup><i>n</i></sup> : ) |
| Count of Issues Based on Type   | Issues with Missing Actions                 |                          | Control Connectedness      |                                  |
| 1,500 1,500   | 150   | 120                      | High<br>416                |                                  |
| 1,000 795 728 826 1,000   | 100 85 87                                   | 73                       | 2021                       |                                  |
| 635<br>500 500  | 50  | 13                       | Issues without Action 120  | Low<br>1054                      |
| 0 633 2 760 35 642 86 687 139 0   | 0   |                          | Balanced<br>518            |                                  |
| 2018 2019 2020 2021   | 2018 2019                                   | 2020 2021                |                            | Powered by QuickSight            |

M

# Identify patterns of redundant controls affecting testing programs & resource utilization

| M metr   | thrive on risk                          | Self-Service Reporting | Select Dashboard | Control Canvas | Logout |
|----------|---|------------------------|------------------|----------------|--------|
| ପ୍ A     | sk Me ✓ Type a question about your data |                        |                  |                | : 🗗    |
| Summary  |   |                        |                  |                |        |
| Controls | Select LoB All                          |                        |                  |                | ``     |
|          |   |                        |                  |                |        |

#### **Control Canvas**

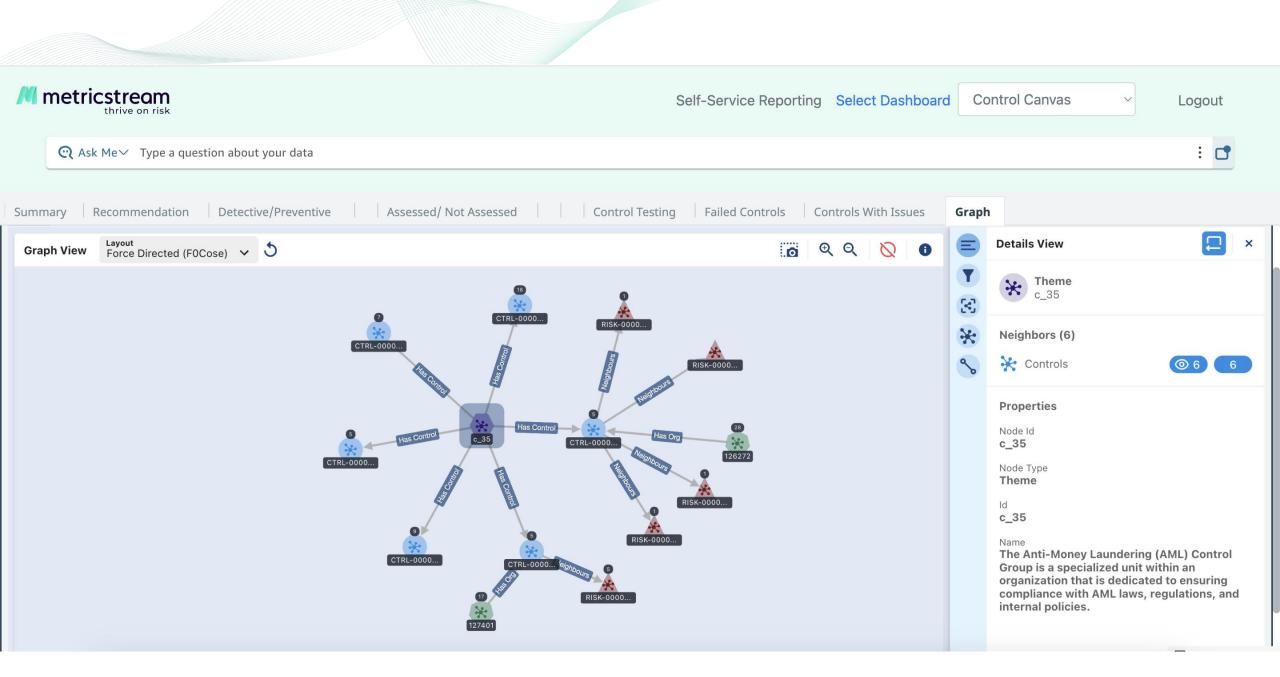
GRC Summit 2023

| Sim<br>17                         | <ul> <li>4.68% Controls are Duplicate with the Same LoBs and these Controls were tested</li> <li>3 Times</li> <li>13.83% Controls are Similar within</li> </ul> | Risk Profile<br>and these<br>123 Ti | Controls were tested      | I                         |                | 144 Detective/Preventive Category<br>mismatched identified |
|-----------------------------------|---|-------------------------------------|---------------------------|---------------------------|----------------|--|
| Unique<br>72%                     | Same LoBs<br>and these Controls were tested<br>275 Times  | Profile LoB                         | s<br>Controls were tested |                           |                | Control Assessment   |
| Duplicate & Similar Control Theme |   |                                     |                           |                           |                | Not Assessed<br>22   |
| AML/CTF Response and Monitoring   | IFDS service report excellent.<br>10  | Yukon records transa<br>4           | Teams e Retail lo<br>2 2  | Notice f<br>2             | Indepen<br>2   |  |
|                                   |   | IDM reduces nonauto<br>4            | GORM manages user<br>2    | CGI for o<br>2            | Base rate<br>2 |  |
|                                   | Standardized outsourcing governance frame<br>6  |                                     | Estate accruals must<br>2 |                           |                |  |
|                                   | Define data sharing governance.   | Valid journal entries a<br>2        | Comprehensive onb<br>2    | Analyzing earn<br>2       | ning           | Assessed<br>1,966  |
|                                   |   | Tsys protects clients'<br>2         | Caybank CA for RCM.<br>2  | <org> provide<br/>2</org> | es b           |  |

#### DUPLICATE CONTROLS WITHIN SAME LOB

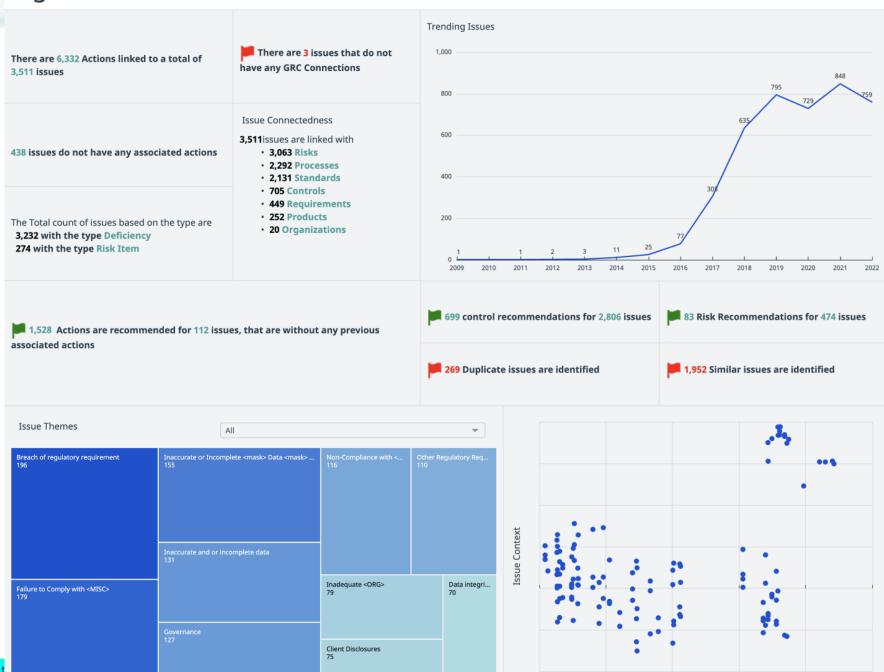
| Group               | Insight                        | Control ID    | Control Name   | Pivot Mode  |
|---------------------|--------------------------------|---------------|--|---|
|                     | γ                              | Y             |  | ■ Search Columns  |
| > CTRL- 1100956 (3) |                                |               |  | ✓     IIII     Insight       ✓     IIII     Control ID                      |
| ✓ CTRL-11000553 (2) |                                |               |  | <ul> <li>✓ IIII Control Name</li> <li>✓ IIII Control Description</li> </ul> |
|                     | Duplicate Controls In Same Org | CTRL-11000553 | Analysis of Service Reports(s) by Auditors <mask></mask> | Testing Frequency   |
|                     | Duplicate Controls In Same Org | CTRL-11000867 | Analysis of Service Reports(s) by Auditors <mask></mask> | <ul><li>✓ IIII Due Date</li><li>✓ IIII Test Result</li></ul>                |
| > CTRL-11000765 (2) |                                |               |  | V III Duration (Days)   |
| > CTRL-11000572 (3) |                                |               |  | <ul><li>Image: Text Text Text Text Text Text Text Text</li></ul>            |
| > CTRL-11002856 (6) |                                |               |  |   |
| > CTRL-11001456 (2) |                                |               |  | Σ Values  |
|                     |                                |               |  | Drag here to aggregate  |

Total Rows: 91 Selected: 1



# Identify recurring patterns of control weakness from Issues, Front line observations, Risk Events and Losses

#### Signal Canvas



GRC Summit 2023 | Experience t

#### CONTROL RECOMMENDATIONS

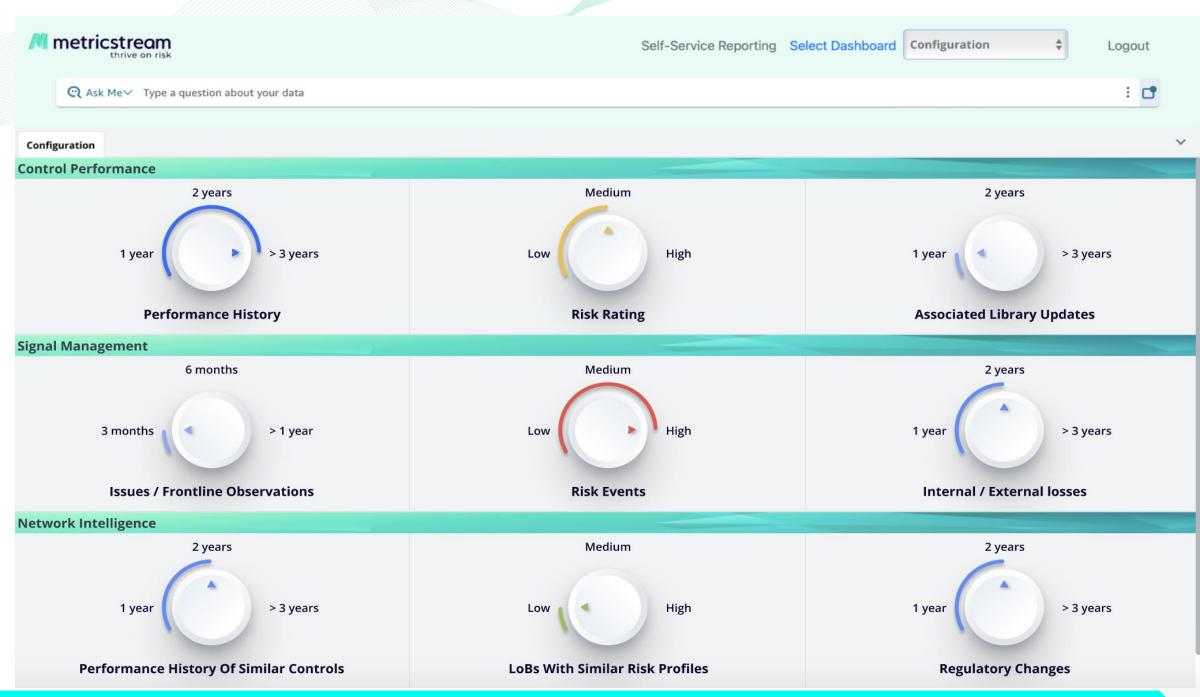
| Group             | lss:   | ue ID      | Issue Title   |          | Control Name                           | Submit      |        | Issue Description                        |           |
|-------------------|--------|------------|---|----------|--|-------------|--------|--|-----------|
|                   |        |            |   | $\nabla$ | γ                                      |             |        |  | E Columns |
| ✓ CTRL-00002 (42) |        |            |   |          |  |             |        | •  | Ins       |
|                   | 🗌 ISSU | UE-1100547 | Inadequate risk assessment and identificati                   | o        | Enhanced Risk Assessment and Cus       | <b>\</b>    | Submit | Inadequate risk                          | V         |
|                   | 🗌 เรรเ | UE-000007  | <date_time> Reverse Mortgage Complian</date_time>             | с        | <org> Flood and Appraisal Proced</org> | <b>\</b>    | Submit | Three of ** (**%                         | Filters   |
|                   | 🗌 ISSU | UE-000008  | Loan Pricing <mask>-***</mask>                                |          | <org> Flood and Appraisal Proced</org> | <b>\</b>    | Submit | <mask> credit a</mask>                   |           |
|                   | 🗌 เรรเ | UE-000010  | <date_time> Residential Construction Cor</date_time>          | m        | <org> Flood and Appraisal Proced</org> | <b>\</b>    | Submit | Finding: <mask></mask>                   |           |
|                   | 🗌 ISSU | UE-000010  | <date_time> Residential Construction Cor</date_time>          | m        | <org> Flood and Appraisal Proced</org> | <b>\</b>    | Submit | Finding: <mask></mask>                   |           |
|                   | 🗌 เรรเ | UE-000010  | <date_time> <mask> <mask> Home Mort</mask></mask></date_time> | g        | <org> Flood and Appraisal Proced</org> | <b>\$</b> . | Submit | Finding: <mask></mask>                   |           |
|                   | 🗌 ISSU | UE-000012  | <date_time> Flood Compliance - Preferre</date_time>           | d        | <org> Flood and Appraisal Proced</org> | <b>\</b>    | Submit | "Finding: <mask< th=""><th></th></mask<> |           |
|                   |        |            |   |          |  |             |        |  |           |
| Total Rows: 2,883 |        |            |   |          |  |             |        |  |           |

# Auto-recommend Test Plans based on mined signals

| metricstream  |   |   | Self-Service Reporting                            | Select Dashboa    | rd Summary  | ✓ Logout |
|---|---|---|---|-------------------|---|----------|
|   | about your data   |   |   |                   |   | : 🗗      |
| Ummary Optimization Test Strateg  | y   |   |   |                   |   |          |
| ntrol Rationalization   | Optimization Strategy<br>MODERATE<br>Search value<br>AGGRESSIVE<br>CONSERVATIVE<br>MODERATE | Control Test Rationalization                      | 3120<br>  | 3662<br>L<br>2020 | 4072<br>  | 32       |
|   | Unique<br>1710  | <b>Rationalization</b><br>Control Rationalization | <b>Savings</b><br>Est savings \$579000 - \$115800 | 00                | otal Recurring Annual S<br>1,380,000.00 - \$2,760,000 |          |
| al Control Count: <b>1988</b><br>st Optimization Control Count: <b>1795</b> |   | Control Test Rationalization                      | Est savings \$801000 - \$160200                   | 00                |   |          |

#### **TEST PLAN RECOMMENDATIONS**

|                      | Y            | Y                        |           | γ                     |             | - Search   |
|----------------------|--------------|--------------------------|-----------|-----------------------|-------------|--|
| Personal Banking (3) |              |                          |           |                       |             | □ IIII LOB<br>✓ IIII Control ID                              |
| ✓ Re-test (2)        |              |                          |           |                       |             | 🗹 💷 Control Name   |
|                      | CTRL-1100178 | Thorough Assessment      | Quarterly | Schedule Control Test | Take Action | IIII Current Test Frequency     IIII Recommendation Actio    |
|                      | CTRL-1100124 | Sharing of Information t | Quarterly | Schedule Control Test | Take Action | <ul> <li>IIII Recommendation</li> <li>IIII Action</li> </ul> |
| ✓ Optimize (1)       |              |                          |           |                       |             | 🗸 IIII Mode  |
|                      | CTRL-1100119 | Ongoing Anti-Money L     | Quarterly | Once in 6 months      | Take Action | TE Row Groups<br>IIII LOB                                    |
| Mortgages (6)        |              |                          |           |                       |             | III Recommendation   |
| > Optimize (6)       |              |                          |           |                       |             | Σ Values   |
| , optimize (0)       |              |                          |           |                       |             | Drag here to aggregate                                       |





Issues

5,000+

**Control Tests Per Year** 

MetricStream AISPIRE After



Controls

2,000+

lssues

3,000+

**Control Tests Per Year** 

**20% - 40%** Reduction in Controls, Tests and Costs

Identify duplicate controls, control tests, un-mapped controls

ar

ф,

Spot under-testing and over testing of controls and automatically suggest tests

# Enhanced Low-Code / No-Code GRC Cloud Platform

# **10X faster upgrades, deployment and change** management





#### **Rapid-Application Extensions**

Groovy-based GRC Domain-Specific Language, Emery workflows, Business rules

#### **Upgrade-Safe**



Customer-specific configurations retained to ensure faster and easier upgrades





#### **Application Personalization & Configuration**

Infocenters, reports, dashboards, templates to personalize user experiences



#### Easily Integrate, Export & Import Data

**No-Code** 

GRC APIs, Simple data upload utilities, Content Integration Service

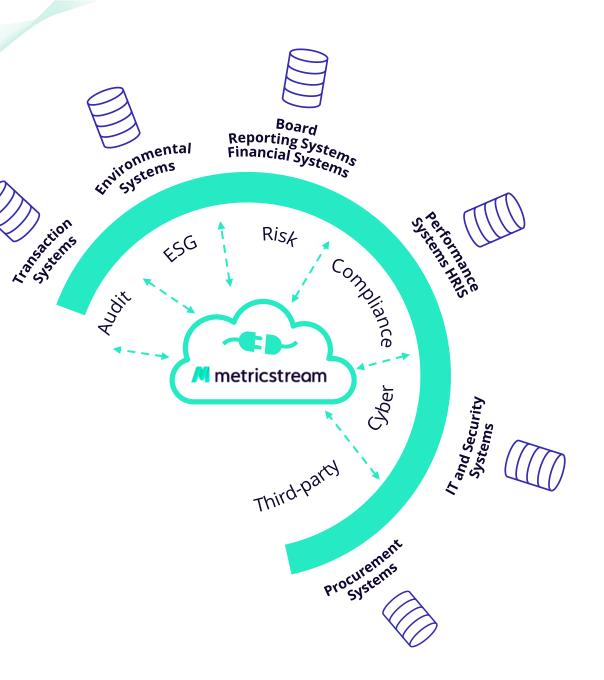


#### **Business Admin**

## 200+ GRC APIs to Seamlessly Connect

with Your Ecosystem

for Monitoring, Assessments & Testing





#### Faster Citizen Development

Ease of Integration

Cost of Upgrades



| Edit Form     CONTROL   |   | PACKAGE   | ues Administration Third Partles •••  | SAVE VALIDATE  |          |
|---|---|---|---|--|----------|
| CONTAINERS  | ~ | Control OBJECT_NAME [ OBJECT_ID ]   | SUMMARY FIELDS  | Parent   | DROPDOWN |
| Subsection  Subsection  Gamma | ~ | Details<br>Approval Required<br>UPLOAD_TYPE<br>ID<br>Name*<br>Hierarchy*<br>Description | Approval Required<br>UPLOAD_TYPE<br>ID<br>Name<br>Key Control<br>Level • Parent R | GENERAL<br>Field Label *<br>Parent<br>Unique Name * (17)<br>OBJECT_PARENT<br>Mandatory<br>Visible<br>Read Only<br>Field Type<br>Dropdown<br>Enable Birk list |          |
| Attachments FORM ELEMENTS C Notes C Link C  | ~ | Legacy Costrol ID   | Lessor Control ID   | Enable Pick-list<br>Enable Hierarchical Pick-list ©<br>Enable MDOS<br>Pield Width *<br>Medium  |          |

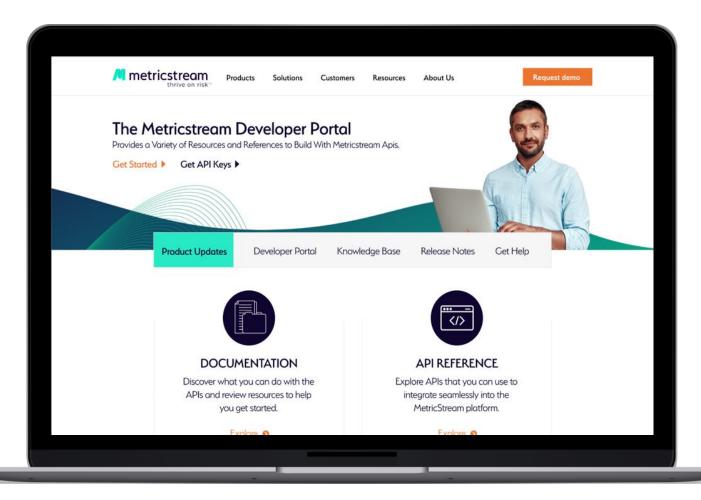
## Easily Learn to Build & Configure GRC Applications

#### Community

- Users
- Customers
- Partners / Developers

#### **Learning Materials**

- Documentation
- API Reference Guides
- Videos
- Use Case Documents



## **Revolutionary User Centric Experience**

Full UI Framework uplift and 100+ journey level tweaks on a state of the art **React + D3 framework** 

Explore & analyze data with enhanced reporting & visualization

(2)

Ease the adoption journey through **personalization** 

Ramp up productivity with the new **simplified user journeys** 

