

A nighttime aerial view of London, featuring the illuminated skyline and the London Eye. The image is overlaid with a dark blue grid pattern and a central logo. The text is white and cyan, providing a high-contrast look against the dark background.

**Experience the Power
of AI & Resilience**

GRC
SUMMIT 2026
LONDON ♦ JUN 2-3

**GRC Simplified.
Outcomes Amplified.**



GRC
SUMMIT 2026
LONDON ◆ JUN 2-3

KEYNOTE

Amplifying Strategic Outcomes and Driving Customer Value

Marc Levine

Chief Executive Officer, MetricStream

About MetricStream

Customers

across 35+ countries

103%

ROI

<6 mo

Payback

\$4.2M

Labor Savings

\$2.3M

Technology Savings

Anchored in

Fortune & Global 1000

Recognized

by *Leading Analysts:*

*Based on Forrester TEI study.
Representative large organization.

Deep footprint:

Financial Services, Healthcare, Energy,
Public Sector


The Market is Demanding a New Approach:


The Five Pillars of Progress

01 
The Platform Advantage:
Power and Flexibility

02 
Performance, Speed, and
Upgrade / Implementation
Automation

03 
The User Experience
Overhaul

04 
Outcome
Driven AI

05 
Customer Outcomes &
Forward Engineering

01

The Platform Advantage: Power and Flexibility



Simplicity with GRC Assistants & Agents

AI
Outcomes

Continuous
Risk Sensing



Risk & Control
Intelligence



Risk Decision
Support



Autonomous
GRC Workflows



Outcome
Assurance



Deep Domain
Products

Risk &
Resilience

Regulatory
Compliance

Audit
& Controls

Cyber Risk &
Compliance

Third-Party
Risk Mgmt

Platform
Capabilities



Multi-dimensional Org Structure



Federated GRC data-model



Inference APIs



Agent Orchestration



GRC Domain Specific Language



Model Lifecycle Management



Advanced Security

02

Performance, Speed, and Upgrade/Implementation Automation



Foundational investments now live, delivering real results, custom tailored for your needs



Admin UX

**ACCELERATE NEW
IMPLEMENTATION**



Platform Performance

**BUILT
TO SCALE**



Reporting Enhancements

**LESS DEPENDENCE
ON IT**



Integrations

**CONNECT
EVERYTHING**

03

The User Experience Overhaul



Smart Navigation

Role-aware menus
surface what matters



Role-Based Landing Pages

Landing pages tailored
to each user



Embedded AI

Autonomous
with guardrails



Fewer Clicks

Faster time
to value

UI/UX uplift now complete across the entire MetricStream suite — every product, consistent and modern

SCANNING DATA

Outcome-Driven AI

GRC-Aware AI Framework



Context Engine

Tools & semantic context for agents



Inference APIs

Secure access to your data



Model Management

Bring your own LLM



Governance

Observability • Guardrails • Tracking


Embedded in every MetricStream product

Reimagining How GRC Teams Work



CONTINUOUS RISK SENSING



RISK & CONTROL INTELLIGENCE



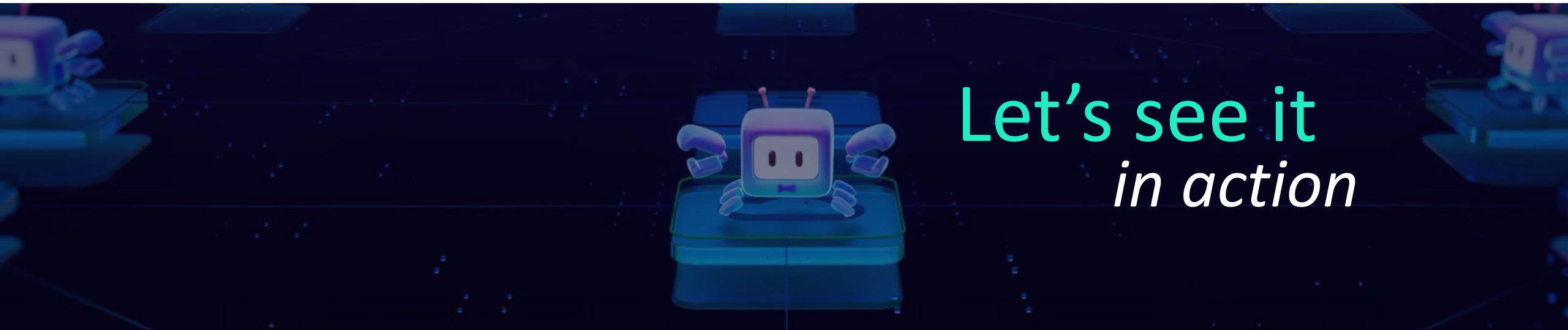
RISK DECISION SUPPORT



AUTONOMOUS GRC WORKFLOWS



OUTCOME ASSURANCE



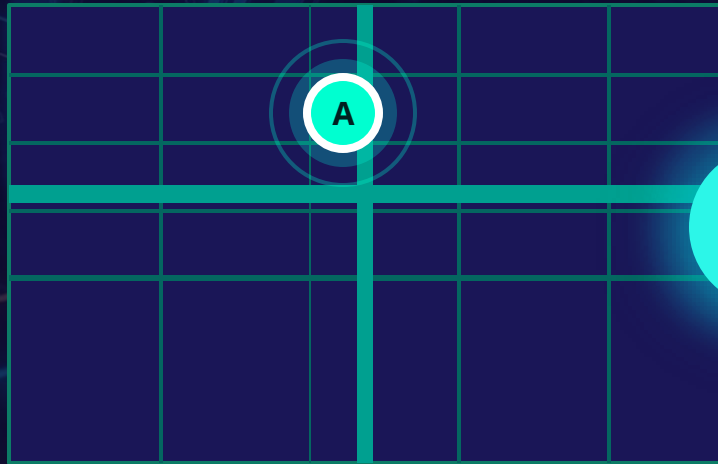
Let's see it
in action

AI: WHAT CUSTOMERS EXPECT

The GPS Promise

Type the address. Follow blindly. Arrive perfectly.

- ✓ Knows every city in the world
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VS

AI: REALITY

The Context Gap

Your floor plan was never on the internet.

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MetricStream is filling this context gap via Outcomes & Forward Engineering

Four commitments that turn generic AI potential into your competitive advantage

Outcomes First, Technology Second

- engagement anchors to measurable results
- AI is the accelerant, not the destination.

ROI-LED DELIVERY

Models That Speak Your Language

Purpose-built AI trained and calibrated on your data, your taxonomy.

YOUR DATA. YOUR CONTEXT.

Live in Weeks, Not Quarters

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2-4 WEEK DEPLOYMENT

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- backward compatibility with older versions-
- Existing remain intact as you step into next-gen AI.

EUPHRATES | COMPATIBLE

"The floor plan is yours — we bring the intelligence to navigate every room"

Driving measurable GRC outcomes with customers



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Monitors internal & external signals to surface emerging risks in real time and prioritise what needs attention



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Detects gaps, trends & anomalies; generates AI-powered narrative summaries and control



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"We were spending more time fixing the register than acting on the risks inside it."

— Chief Risk Officer

THE SOLUTION

RCSA Quality Assurance Agent

Built on the MetricStream Assistant · Powered by AI pattern analysis across the full Risk Register

15 MIN

Full RCSA quality report generated

vs. 3 weeks manually

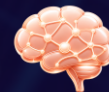


Automated Quality Checks

98%

Reduction in manual review time

Second Line team freed for higher-value work



Pattern Intelligence

↑ QUALITY

More comprehensive Risk Register

Pattern-based issues surfaced that were previously invisible



Pending Triage

0

Pending Triage

- 0 High
- 0 Medium
- 0 Low



Operational Risk Overview



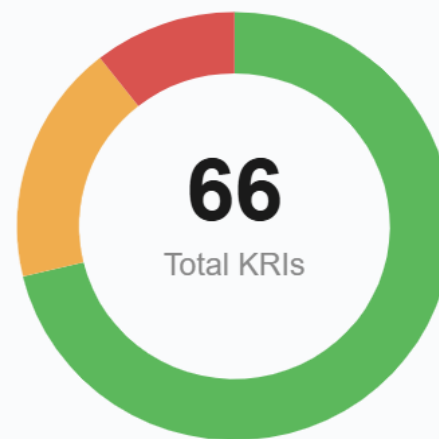
Risk Heatmap — Residual Position

53 active risks plotted on Likelihood x Impact



KRI Status

66 active Key Risk Indicators

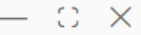


- Within tolerance 47
- Amber 12
- Red — breaching 7






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Period: 01/01/2025 - 03/31/2026




 **MISMATCHES**

Controls Marked Effective Despite KRI Breaches

Key Risk Indicators with Breaches Linked to Effective Controls


[View Report ↗](#)

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Risk Trends Based on Linked KRIs

Key Risk Indicators Trend Analysis, Breach Types & Leading Indicators


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Risk Quality Assessment

Top risks with breaching KRI objects such as controls, loss events, KRIs, open issues


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100-word executive summary

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Controls Marked Effective Despite KRI Breaches

Period: 01/01/2025 - 05/31/2026

TOTAL RISKS TRACKED

8 Risks in the current view

TOTAL MISMATCHES

9 KRI-control pairs in view

BREACHING KRIS

11 KRIs in breach

Search risks, IDs, or actions...

RESIDUAL

All ratings

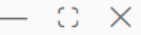
SIGNAL

All signals

ID	RISK	BUSINESS LINES	KRIS	CONTROL
▶ RISK-0000051035	Information Security & Management (AC)	Technology & Operations → Acme Life Ltd	<p>KRI Breached: 2</p> <p>MET-00051201: Percentage of systems reconciled to the PAM tool for privileged ID for the month</p> <p>MET-00051524: Number of DLP alert detected emails per employee for the quarter</p>	<p>Controls Passed: 2</p> <p>CTRL-0000051454: [IT RCSA] User access control management</p> <p>CTRL-0000051430: [IT RCSA] Data Loss Prevention (DLP)</p>
▶ RISK-0000051050	Licensing & Regulatory Reporting (AC)	Legal Compliance & Secretariat → Acme Life Ltd	<p>KRI Breached: 1</p> <p>MET-00051042: Number of regulatory breaches (other than data breaches)</p>	<p>Controls Passed: 1</p> <p>CTRL-0000051081: [RCSA] R200064 Regulatory Changes Affecting Licensing and Regulatory Reporting</p>
▶ RISK-0000051044	Underwriting, Claims & Benefits Handling (AC)	Technology & Operations → Acme Life Ltd	<p>KRI Breached: 1</p> <p>MET-00051084: Claims Ratio (GI) - GI - Commercial lines</p>	<p>Controls Passed: 1</p> <p>CTRL-0000052955: [RCSA] R360353 Underwriting Governance for Commercial Lines Business</p>
▶ RISK-0000051051	Market Misconduct Risk (AC)	Distribution → Acme Life Ltd	<p>KRI Breached: 1</p> <p>MET-00051023: Number of misconduct reports on Reps submitted to the Regulator (Conduct Notice) per 100 Reps</p>	<p>Controls Passed: 1</p> <p>CTRL-0000051088: [RCSA] R080058 Replacement Of Policy review ("ROP")</p>




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KRI is Breaching yet Control Gap

RISK & CONTROL SELF-ASSESSMENT: BREACHED KRIS WITHOUT ADEQUATELY LINKED CONTROLS

The 5 KRIs below are currently breaching threshold and have no controls linked in the RCSA library above the 70% relevance threshold. Each represents a control gap requiring risk owner action.

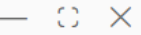
Search KRI, risk, IDs, description...

BREACHING KRI'S & CONTROL GAP SUMMARY

KRI	RISK	BUSINESS LINES	RISK DESCRIPTION
KRI ID: MET-00051571 KRI Name: Voluntary attrition rates - GROW	Risk ID: RISK-0000051075 Risk Name: Human Resource (NIAC)	Risk – Non-Insurance Acme	Broad Coverage: Onboarding; Talent management; Training & Competency; Attrition; Retention strategy; Succession planning, payroll etc. Description: Inability to understand current and future resource demands, and deploy adequate numbers of competent and skilled resource to perform the day to day functions pertaining to operations, reporting and compliance and to drive business growth. This risk includes all HR processing from hiring, development, retention to payroll management.
KRI ID: MET-00051619 KRI Name: Number of open defects pending fixing in Polaris system (Polaris)	Risk ID: RISK-0000051229 Risk Name: Provision of Shared Services (for Intra-group and Third-Parties) (Polaris)	Risk – Polaris	Risk associated with operating within the service level agreement with third-parties. This includes: failure to deliver quality services in accordance with the service level agreement; failure to seek appropriate customer approval before executing any actions; failure to treat customers in a manner that they should reasonably expect, e.g. not responding in a reasonable timescale; inadequate documentation of service levels with measurable KPI, exception handling processes; service being administered in an incorrect manner or outside of the scope of its terms and conditions, e.g. failure to apply the correct charges; failure to keep customers properly informed on matters relating to their services.
KRI ID: MET-00051207 KRI Name: Headcount vs approved FTE variance (NIAC)	Risk ID: RISK-0000051075 Risk Name: Human Resource (NIAC)	Risk – Non-Insurance Acme	Broad Coverage: Onboarding; Talent management; Training & Competency; Attrition; Retention strategy; Succession planning, payroll etc. Description: Inability to understand current and future resource demands, and deploy adequate numbers of competent and skilled resource to perform the day to day functions pertaining to operations, reporting and compliance and to drive business growth. This risk includes all HR processing from hiring, development, retention to payroll management.




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Risk QA dashboard

Cross-validates each risk against four independent QA signals — KRI trends, KRI-control mismatches, effective controls with loss events, and ineffective controls with no open issues — so single-source noise is filtered out and corroborated issues rise to the top. The ranking is done on the Risk QA Score which is generated by checking links between GRC objects within multiple reports

TOTAL RISKS ASSESSED

29 Risks that surfaced in **at least one** of the five QA source reports.

RISKS SCORING 4/5 OR ABOVE

2 Risks corroborated by **4 or 5 independent reports** — highest confidence that a real control or assessment gap exists.

WHAT EACH REPORT DETECTS

BREACHED KRI'S

KRIs currently breaching threshold.

KRI - CONTROL MISMATCH

KRIs failing while the corresponding control is marked passed.

LOSS EVENTS

Loss events tied to controls that are still assessed as effective.

INEFFECTIVE CONTROLS

Controls marked ineffective or failed but with zero open issues.

EFFECTIVE CONTROLS

Control rated effective with open issues.

RISK DETAILS

RISK ID	RISK NAME	BUSINESS LINES	QA SCORE <small>(out of 5)</small>	BREACHED KRI'S	KRI - CONTROL MISMATCH	LOSS EVENTS	INEFFECTIVE CONTROLS	EFFECTIVE CONTROLS
▶ RISK-0000051044	Underwriting, Claims & Benefits Handling	Technology & Operations → Acme Life Ltd	4	3	1	2	1	0
▶ RISK-0000051030	Cyber Risk	Technology & Operations → Acme Life Ltd	4	3	0	0	6	1



RISK QA SUMMARY

Information Security & Management shows multiple corroborating QA signals: active KRI breaches, KRI-control mismatches, and an ineffective control with no open issue. The aggregate Risk QA Score of 3/5 suggests a genuine control gap that warrants prioritized attention from both the second and third lines of defence.

REPORT STATS

Breached KRI's

2 items

2 KRI breaching threshold in this risk profile.

Percentage of systems reconciled to the PAM tool for privileged ID

KRI: Breaching Trend: Rising

KRI id MET-00051201

Number of DLP alert detected emails per employee

KRI: Breaching Trend: Rising

KRI id MET-00051524

KRI - Control mismatch

2 items

2 KRI-control pairs where assessment and signal are not aligned.

Privileged ID reconciliation / [IT RCSA] User access control management

Control: Effective KRI: Breaching

KRI id MET-00051201

Control id CTRL-0000051454

DLP alerts per employee / [IT RCSA] Data Loss Prevention (DLP)

Control: Effective KRI: Breaching

KRI id MET-00051524

Control id CTRL-0000051430

Ineffective controls

1 item

1 ineffective control with no active remediation issue.

[IT RCSA] User access control management

Control: Ineffective Open issues: 0

Control id CTRL-0000051454

Assessment period 2026-02-23 10:30:12

CASE STUDY

Zurich Insurance Group

Driving AI connection to GRC with an innovation mindset

Fabien Robichon

Head of Compliance analytics and Innovation, GRC platform owner



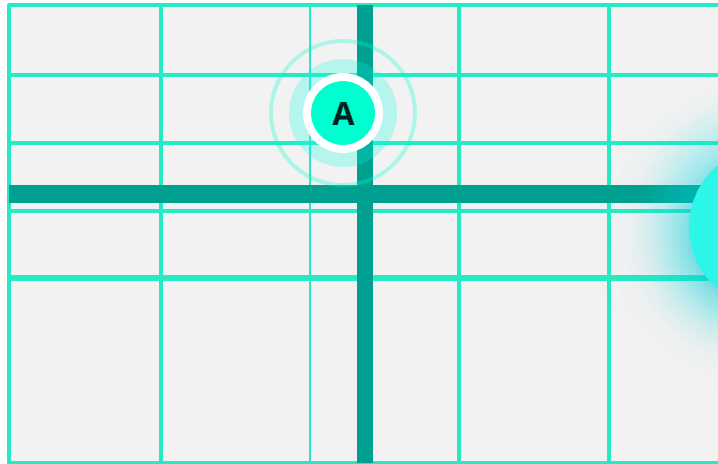
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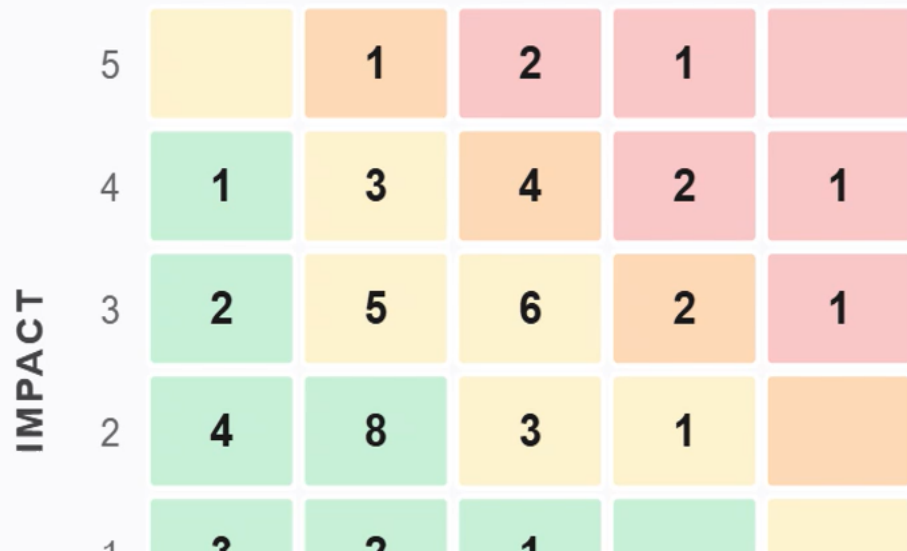
- 0 High
- 0 Medium
- 0 Low

Operational Risk Overview



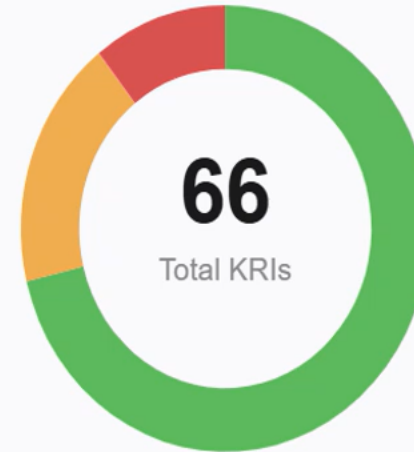
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